

Exam : HP HP0-262

**Title : Servicing HP Large Format
Printers & MFP**

Version : Demo

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1. Which integrated subsystem do the DesignJet copier's cc800ps and the 815mfp with multifunction capabilities and a high integration level consist of? Select THREE.

- A. large format scanner
- B. DesignJet 500
- C. DesignJet 800
- D. DesignJet 800ps
- E. front panel touch screen

Answer: ADE

2. Which features are found on the DesignJet 800? Select THREE.

- A. internal hard disk and network card
- B. heater
- C. 2,400 x 1,200 dpi
- D. take up reel
- E. Windows and ADI drivers and internal HP/GL/2

Answer: ACE

3. Which statement is true regarding ink cartridges on the DesignJet 5X00?

- A. They are only warranted for 30 days.
- B. They are available as 700cc and 250cc.
- C. They are warranted to deliver 700cc of ink.
- D. They are warranted to deliver 680cc of ink and have a smart chip to track consumption.

Answer: D

4. On the 4XX series Large Format printer, which front panel buttons can be pressed to invoke the Internal Print Quality plot?

- A. Reprint + Cancel
- B. Setup + Cancel
- C. Form Feed + Media Source
- D. Media Source + Reprint

Answer: C

5. On the DesignJet 5X00, what should you do when you get a lens maintenance message on the front panel?

- A. call for HP service
- B. change the lens cover
- C. replace the tubing assembly
- D. replace the drop detect sensor

Answer: B

6. In the DesignJet 500/800 series, how can you view the printer information menu?

- A. through the front panel for both printers
- B. through the front panel for 500 series only
- C. through the front panel for 800 series only
- D. printer information is not available through the front panel

Answer: A

7. What is not a step in removing the carriage assembly?

- A. Disconnect the trailing cable from the connector on the carriage
- B. Remove the encoder strip
- C. Press the carriage motor towards the left, and remove the belt from the motor shaft
- D. Slide the carriage to the left, and remove it with the belt from the printer.

Answer: D

8. Which side (or sides) of the belt has teeth in its surface on the 7XX series Large Format printer?

- A. the inner side of the belt to provide the retention on the scan axis motor
- B. the outer side of the belt to engage the carriage
- C. there are no teeth at all
- D. there are teeth on both sides

Answer: A

9. On the DesignJet 1000 series printers, in which front panel menu would you find information on printer firmware?

- A. I/O setup
- B. Statistics
- C. Page setup
- D. Device setup

Answer: B

10. On the DesignJet copier and scanner series, what special error reporting exists?

- A. Windows messages on the front panel touch screen
- B. Service Print and LED codes on the scanner front panel
- C. System Error (SE) on the front panel of the output printer, error messages on the front panel touch screen
- D. error messages on the WIDESystem, error messages on the front panel touch screen, and LED codes on the scanner front panel

Answer: D

11. What does a flashing Ready LED indicate on the 4XX series Large Format printer?

- A. The setup key needs to be pressed.
- B. The printer is ready for a plot to be sent.
- C. The printer is busy with a task or receiving a file.
- D. The cover needs to be closed.

Answer: C

12. What is the main purpose of priming the ink system after installing a new DesignJet 1000 series printer?

- A. to initialize the ink cartridge and print head smart chip (accumen)
- B. to confirm that the ink cartridges are at the right pressure
- C. to eject any ink which may have been trapped inside the tubes
- D. to ensure that all air is ejected from the tubing system and that the ink is correctly pressurized

Answer: D

13. If the main PCA or hard disk drive is replaced on the DesignJet 5X00, what do you need to do to restore the EEROM contents?

- A. Nothing. The replaced component will automatically do a backup.
- B. Go to the Service Utilities submenu and choose EEROM Setup.
- C. Go to the Service Utilities submenu, choose Backup EEROM, and select the part that was replaced.
- D. There is no restore process, you must perform all calibrations.

Answer: C

14. To adjust the printhead frequency check on the DesignJet 5X00, select the printer setup icon, then:

- A. select Service Mode>Pen Check
- B. select Queuing and Nesting>Pen Check
- C. select Internal RIP Setting>Pen Check
- D. select Device Setup>Pen Check

Answer: D

15. The DesignJet 1000 series printers use the new jetexpress print head technology. What is the maximum firing frequency?

- A. 4KHz
- B. 8KHz
- C. 12KHz
- D. 16KHz

Answer: C

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