

**Exam : Nortel 920-453**

**Title : NCSE Callpilot 2.x/3.0  
Unified Messaging**

**Version : Demo**

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1. CallPilot 3.0 server fails to connect to the Embedded LAN (ELAN). What is the order that the diagnostic steps should be taken?

- A. INI switch Ping IP address on switch Restart CallPilot
- B. Change IP address Verify IP address Restart CallPilot
- C. Restart CallPilot INI Switch Check the physical connection
- D. Verify the IP address on switch Ping IP address Restart the CallPilot Check the physical connection

**Answer: D**

2. How are the physical hard drive pairs configured for a Redundant Array of Independent Disks (RAID) system in a 702t CallPilot 3.0 server?

- A. hard drives 0 and 3, 1 and 4, and 2 and 5
- B. hard drives 0 and 1, 2 and 3, and 4 and 5
- C. hard drives 1 and 4, 3 and 6, and 5 and 8
- D. hard drives 1 and 4, 2 and 5, and 3 and 6

**Answer: D**

3. Because the Embedded LAN (ELAN) carries critical real-time traffic between the CallPilot 3.0 server and a Meridian 1 IP Enabled (IE) switch or Communication Server for Enterprise (CS) 1000 switch, which traffic type should be allowed on the ELAN?

- A. call processing traffic
- B. large file transfer, backup and restore operations, and printing network traffic
- C. limited number of call processing, remote control, and printing network traffic
- D. remote control, large file transfers, backup and restore operations, printing, and other network traffic-intensive tasks

**Answer: A**

4. CallPilot 3.0 expands and enhances the networking capabilities offered by Meridian Mail 11. In which three areas does CallPilot offer networking enhancements? (Choose three.)

- A. site capacity
- B. mailbox capacity

- C. steering code capacity
- D. Voice Profile for Internet Messaging (VPIM) networking
- E. Audio Messaging Interchange Specification (AMIS) networking

**Answer: ACD**

5. A mailbox class consists of: ? a set of mailboxes ? messaging capabilities that can be assigned only to those mailbox owners who need those capabilities A mailbox classes governs: ? mailbox storage capacities and other resource usage controls ? dialing restrictions and permissions for CallPilot messaging features and services that use the through-dial function What else do mailbox classes govern?

- A. ? date and time stampmessage delivery options ? keycoded features they are permitted to use
- B. ? all answering optionsmessage delivery options ? keycoded features they are permitted to use
- C. ? all answering optionsmessage receive options ? keycoded features they are permitted to use
- D. ? all message sending optionsmessage delivery options ? keycoded features they are permitted to use

**Answer: B**

6. A CallPilot 3.0 server can coexist with Meridian Mail 13 on the Meridian 1 IP Enabled (IE) 25.40 switch. Voice Profile for Internet Messaging (VPIM) Networking using Meridian Mail Network Gateway (MMNG) protocols can be used to network CallPilot with Meridian Mail systems. Which other network protocol(s) can be used to network CallPilot with Meridian Mail systems?

- A. Enterprise Networking
- B. Audio Messaging Interchange Specification (AMIS) Analog Networking
- C. Audio Messaging Interchange Specification (AMIS) Digital Networking and Enterprise Networking
- D. Audio Messaging Interchange Specification (AMIS) Analog Networking and Enterprise Networking

**Answer: D**

7. Given: ? A 1001rp CallPilot 3.0 server fails to connect to the Embedded LAN (ELAN). ? The CallPilot server is connected to a Meridian 1 IP Enabled (IE) or Communication Server for Enterprise (CS) 1000 switch. ? The CallPilot server has been restarted. ? The CallPilot server and the ELAN are configured correctly. ? The ping command to the CallPilot ELAN IP address fails. ? The network cable has been

changed. ? The Meridian 1 IE or CS 1000 switch has been restarted making sure that the IP address is assigned. What could be the issue?

- A. The ELAN card needs to be replaced.
- B. The ELAN cable needs to be replaced.
- C. The Customer LAN (CLAN) IP address is missing.
- D. The Customer LAN (CLAN) needs to be defined as a network adapter first.

**Answer: A**

8. A customer wants to connect several switches to a single Meridian Application Server. Each switch does NOT require its own server, reducing costs in both hardware and maintenance. What is required for this setup?

- A. Integrated network
- B. Enterprise network
- C. Network Message Service (NMS) network
- D. Audio Messaging Interchange Specification (AMIS) network

**Answer: C**

9. A CallPilot 3.0 system capacity cutoff is equal to the maximum number of temporary, remote users that the local system can contain. A company's CallPilot 3.0 system capacity is set for 1,000 remote users. They have added 1,300 temporary, remote users. What is the result of exceeding the capacity of temporary, remote users?

- A. The CallPilot system will reboot.
- B. More mailboxes can NOT be added to the system.
- C. No more messages can be delivered to remote mailboxes.
- D. During the nightly audit, the remote users with the oldest time stamps are deleted in groups of 10 until the number of remote users does NOT exceed the capacity cutoff limit.

**Answer: D**

10. CallPilot 3.0 can co-exist with Meridian Mail on the Meridian 1 IP Enabled (IE) switch. Which protocols are required for CallPilot to network with Meridian Mail systems?

- A. ? Audio Message Interchange Specification (AMIS) Networking ? Enterprise Networking ? Meridian

Mail Network Gateway (MMNG)

B. ? Audio Message Interchange Specification (AMIS) Networking ? Enterprise Networking ? Voice Profile for Internet Messaging (VPIM) Networking

C. ? Audio Message Interchange Specification (AMIS) Networking ? Simple Message Transfer Protocol (SMTP) ? Voice Profile for Internet Messaging (VPIM) Networking using Meridian Mail Network Gateway (MMNG)

D. ? Audio Message Interchange Specification (AMIS) Networking ? Enterprise Networking ? Voice Profile for Internet Messaging (VPIM) Networking using Meridian Mail Network Gateway (MMNG)

**Answer: D**

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