

**Exam : Nortel 920-118**

**Title : NNCSS-Symposium Call  
Center TAPVAgent install &  
Maint**

**Version : Demo**

## Important Note, Please Read Carefully

### Other VisualExams products

[All visual exams IT Exam Products](#)

### Our products of Offline Testing Engine

Use the offline Testing engine product to practice the questions in an exam environment.

Build a foundation of knowledge which will be useful also after passing the exam.

[visual exams Testing Engine](#)

### Latest Version

We are constantly reviewing our products. New material is added and old material is revised. Free updates are available for 90 days after the purchase. You should check your member zone at VisualExams and update 3-4 days before the scheduled exam date.

Here is the procedure to get the latest version:

1. Go to <http://www.visual exams.com/>
2. Log in the **User Center**
3. The latest versions of all purchased products are downloadable from here. Just click the links.

### Feedback

If you spot a possible improvement then please let us know. We always interested in improving product quality.

Feedback should be send to [Visual exams@hotmail.com](mailto:Visual exams@hotmail.com). You should include the following: Exam number, version, page number, question number, and your login Account.

Our experts will answer your mail promptly.

### Explanations

This product does not include explanations at the moment. If you are interested in providing explanations for this exam, please contact [Visual exams@hotmail.com](mailto:Visual exams@hotmail.com).

### Features

- Comprehensive questions with complete details
- Instant Downloadable in PDF form.
- Verified Answers Researched by Industry Experts
- Questions accompanied by exhibits.
- Drag and Drop questions as experienced in the Actual Exams.
- These questions and answers are backed by our GUARANTEE.
- Questions updated on regular basis.
- Like actual certification exams our product is in multiple-choice questions (MCQs)

**Commitment to Your Success: At VisualTestExam.com, we are committed to you ongoing success. Our exams and questions are constantly being updated and compared to industry standards.**

Want to earn a Microsoft certification like MCSE, MCSE 2003, CCNA, CCNP? Thinking about getting an A+ or CCSP?

A, CCSP or Network+ Certification with less effort and time. You will be astonished at the theoretical and practical knowledge you will acquire in such a short period of time using our Certification Training Products. Our Study material will enable you to pass your Microsoft, Your Cisco and any other certification on the very first attempt.

## **Guarantee**

Visualexams provides the most competitive quality of all exams for the customers, we guarantee your success at the first attempt with only our Certification Question&Answers, if somehow you do not pass the exam at the first time, we will not only arrange FULL REFUND for you, but also provide you another exam of your claim, ABSOLUTELY FREE!

1. A field engineer is installing Symposium TAPI Service Provider 2.3 for Meridian 1. For this product, where must the license server and security device be located in the network?

- A. Local to the TAPI server and is only available to license TAPI Server.
- B. Only the Security device attached to the local parallel port is needed.
- C. Local to the TAPI server but available on the network to license other products.
- D. Anywhere on the network where the server is a member of the same domain as the TAPI Server.

**Answer: C**

2. A field engineer is configuring the HOST TABLE for TAPI Service Provider 2.3. Which is the correct "Host Port" number for a direct connect configuration?

- A. 3000
- B. 4000
- C. 5000
- D. 8888

**Answer: D**

3. When installing Sybase for Symposium Agent 2.3, an output file can be generated for each SQL script executed. Where on the hard disk should the field engineer look to check the output file to ensure that all scripts are executed successfully?

- A. C:\Nortel\Server\NNDBCfg
- B. C:\Nortel\Server\ScriptCfg
- C. C:\Nortel\Sybase\NNDBCfg
- D. C:\Nortel\Sybase\ScriptCfg

**Answer: A**

4. A customer has requested that Symposium Agent 2.3 be installed on an existing server on site. On what server should the field engineer install Symposium Agent?

- A. Symposium TAPI Server
- B. Symposium Call Center Server
- C. Symposium Express Call Center Server

D. Customers database application server

**Answer: A**

5. When selecting a server for Symposium Agent 2.3, what is the minimum processor speed of the server?

A. Pentium 4 1.2 GHz

B. Pentium III 1 GHz

C. Pentium II 400 MHz

D. Pentium 200 MHz with MMX

**Answer: C**

6. A customer is installing TAPI 2.3 in a Direct Connect Configuration. What is the minimum PBX release required to accomplish this installation?

A. 23.30

B. 24.00

C. 25.15

D. 25.30

**Answer: A**

7. A customer has decided that Symposium Call Center Server 4.0 and a Symposium TAPI Service Provider, that will utilize the MLSM service, is to be installed in their Call Center environment. Applying this environment to the TAPI Server 2.3, how many network cards need to be installed in the TAPI Server to support this network layout?

A. One network card with connectivity to the ELAN.

B. One network card with connectivity to the CLAN.

C. One 2 port Network card pointing to the Clan and ELAN.

D. Two network cards with connectivity to both the CLAN and ELAN.

**Answer: B**

8. After installing Symposium Agent, the field engineer finds that event and call logging information is not available. Which services was not set to start automatically after the server was installed?

A. All Sybase Services

- B. Telephony Service and Nortel SA Watchdog Service
- C. Telephony Service and Nortel SA Call Monitor Service
- D. Nortel SA Call Monitor Service and Nortel SA Watchdog Service

**Answer: D**

9. When a field engineer is installing Symposium Agent 2.3 on a Windows NT 4.0 or Windows 2000 client, the field engineer must:

- A. Be logged on to the PC as the user
- B. Be logged on to the PC as the local administrator
- C. Be logged on as the Symposium Agent administrator
- D. Be logged on to the PC as the network administrator

**Answer: B**

10. A field engineer is installing Symposium Agent 2.3 on a Windows NT 4.0 server. Prior to the Symposium Agent installation, what system prerequisite must the field engineer verify?

- A. VGA or SVGA Display is selected
- B. Server is attached to the switch
- C. Windows NT Option Pack 4.0 is installed
- D. Network Administrator User ID and password is installed

**Answer: C**

Visualexams.com was founded in 2006. The safer,easier way to help you pass any IT Certification exams . We provide high quality IT Certification exams practice questions and answers(Q&A). Especially Adobe, Apple, Citrix, Comptia, EMC, HP, HuaWei, LPI, Nortel, Oracle, SUN, Vmware and so on. And help you pass any IT Certification exams at the first try.

Web site: <http://www.visualexams.com>

You can reach us at any of the email addresses listed below.

E-Mail: [visualexams \(at\) hotmail.Com](mailto:visualexams@hotmail.com)