

**Exam : Citrix 1Y0-264**

**Title : Citrix Presentation Server  
4.5: Support Exam**

**Version : Demo**

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1. The IT manager wants to track specific changes that were made by administrators to the Presentation Server environment.

Which feature should be implemented?

- A. SmartAuditor
- B. Resource Manager
- C. Configuration Logging
- D. Health Monitoring and Recovery

**Answer: C**

2. Scenario: Users are attempting to connect to a Presentation Server farm using Program Neighborhood Agent. However, they are unable to connect. An administrator suspects policies might be causing the issue. Through which type of connection should the administrator connect to first verify whether the issue is caused by a Windows Group Policy setting or a Citrix Policy setting?

- A. ICA
- B. Web Interface
- C. Customized ICA
- D. Remote Desktop

**Answer: D**

3. Scenario: An administrator configured a streamed application. During the configuration the administrator chose the "Streamed to server" option; however, users are not able to connect to the streamed application. What may be causing this issue?

- A. The Streaming Profiler is NOT installed on the user devices.
- B. The Streaming Profiler is NOT installed on all servers in the farm.
- C. The Configure Delivery Protocol policy is configured to force server access.
- D. The Configure Delivery Protocol policy is enabled to force streamed delivery for users.

**Answer: D**

4. An administrator enabled a Health Monitoring and Recovery test to remove a server from the load balance table upon failure.

What happens when a server is removed from the load balance table?

- A. Existing user connections to that server are reset immediately.
- B. No new connections are forwarded to that server for a period of one hour.
- C. Existing user connections to that server are forced into a disconnected state.
- D. No new connections are forwarded to that server until the server is manually re-added to the load balance table.

**Answer: D**

5. Scenario: Users report that logons are failing intermittently when accessing applications. As a first step the administrator has verified that the Web Interface servers are functioning properly.

Which recovery action when enabled would help address the immediate problem when running the Logon Monitor test within Health Monitoring and Recovery on member servers?

- A. Alert only
- B. Reboot server
- C. Remove server from farm data store
- D. Remove server from load balance table

**Answer: D**

6. Scenario: Users in an environment are reporting intermittent printing issues. The administrator has identified a resolution to the issues, but would like to minimize any impact to the users until the issue is resolved.

What should be done within Health Monitoring and Recovery?

- A. The Microsoft Print Spooler should be configured to "alert only."
- B. The Microsoft Print Spooler should be configured to "reboot server."
- C. The Citrix Print Manager Service should be configured to restart the IMA Service upon failure.
- D. The Citrix Print Manager Service should be configured to remove the server from the load balance table.

**Answer: D**

7. Which option ensures that Citrix traffic traversing port 2512 would recover from any issues that may impact the servers running Presentation Server?

- A. Set the service to automatically restart upon failure within the Citrix XML Service properties.
- B. Set the service to automatically restart upon failure within the Citrix XTE Service properties.
- C. Set the Citrix XML Service to be removed from the load balance table within Health Monitoring and Recovery.
- D. Set the IMA Service to automatically restart upon failure of an IMA health test within Health Monitoring and Recovery.

**Answer: D**

8. Scenario: Several users connecting to a server running Presentation Server were not able to connect to any applications. The administrator determined that this was due to a lost connection to the Citrix License Server; however, there was no alert in the Access Management Console that indicated this lost connection. Which service should the administrator verify is enabled in order to view the alert in the Access Management Console?

- A. IMA
- B. SMA
- C. XML
- D. XTE

**Answer: B**

9. Scenario: After attempting to execute the "Configure and run discovery" option in the Access Management Console, the administrator receives the following error message:

"Errors occurred when using CPS\_Server1 in the discovery process."

The administrator should verify that the \_\_\_\_\_Service is enabled. (Choose the correct option to complete the sentence.)

- A. IMA
- B. SMA
- C. XTE
- D. MFCOM

**Answer: D**

10. When installing Presentation Server 4.5 an administrator received an error that the database username or password is incorrect.

Which service failed to start in this scenario?

- A. IMA
- B. SMA
- C. WMI
- D. XML

**Answer: A**

11. Scenario: With Session Reliability enabled, an administrator is attempting to log on and receives this error message:

"Cannot connect to the Citrix MetaFrame server.

Protocol Driver error"

A likely cause of this error message is that the \_\_\_\_\_ Service is not started. (Choose the correct option to complete the sentence.)

- A. IMA
- B. SMA
- C. XML
- D. XTE

**Answer: D**

12. An administrator needs to determine whether or not .DLL files are being rebased properly.

Which report should the administrator run to gather this information?

- A. Environment Usage
- B. Server Performance
- C. Server Utilization (Memory)
- D. Virtual Memory Optimization

**Answer: D**

13. An administrator is in the process of submitting a request for additional budget for the upcoming year

and wants to understand the current resource constraints of the Presentation Server environment better.

Which report will provide the administrator with this information?

- A. Server Statistics
- B. Environment Usage
- C. Virtual Memory Optimization
- D. CPU Utilization Management

**Answer: D**

14. An administrator sees the "Session is in a down state" alert in the Access Management Console.

Which step can the administrator take to remedy this alert?

- A. Run QFARM.
- B. Restart the XML Service.
- C. Delete the alert in the Access Management Console.
- D. Terminate the offending process for the session while in the down state.

**Answer: D**

15. An administrator opens the Access Management Console and sees the "Zone elections are too frequent" alert.

What could have caused this alert?

- A. The XTE Service was restarted.
- B. The MFCOM Service was restarted.
- C. The zone data collector is overburdened.
- D. A server was removed from the load balance table.

**Answer: C**

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