

Exam : IBM 000-445

**Title : IBM Certified System
Administrator - Document
Manager**

Version : Demo

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1. Prior to installing Document Manager servers, the PATH system environment variable should include which of the following?

- A. Information Integrator C++ Connector DLL directory
- B. %IBMCMROOT%\cmgmt directory
- C. Information Integrator installation directory
- D. Information Integrator Java Connector directory

Answer: A

2. Which application must be used by DM to create a thumbnail rendition from a CAD file?

- A. Cimmetry AutoVue
- B. AutoDesk AutoCAD
- C. Bentley MicroStation
- D. Informatative Graphics MYRIAD

Answer: A

3. If the Name field of the properties of a Cache Service does not equal a LibraryName value in ddmcasrv.ini, what happens to the Document Manager Desktop when an attempt to log on is made?

- A. The Document Manager Desktop will fail to connect to the selected library and return an error.
- B. The Document Manager Desktop will succeed in connecting to the selected library.
- C. The Document Manager Desktop will hang until a predetermined timeout value is reached.
- D. The Document Manager Desktop will succeed in connecting to the selected library with degraded performance.

Answer: A

4. When configuring Designer to connect to a library, the Name field in the Library Configuration must match the LibraryName in which file?

- A. ddmsmtp.ini
- B. ddmcasrv.ini
- C. ddmcfgsv.ini
- D. ddmlogconfig.properties

Answer: B

5. In order to conduct a web based install of the Document Manager Desktop, which of the following files must be copied to the web server directory?

- A. ddminst.htm, ddmsktp.cab, ddmsktp.js, index.htm, default.htm
- B. ddmsktp.htm, ddmsktp.cab, ddmsktp.js, index.htm, default.htm
- C. ddminst.htm, ddmsktp.htm, ddmsktp.cab, ddmsktp.js, default.htm
- D. ddmsktp.htm, ddmcasrv.ini, ddmsktp.cab, ddmsktp.js, default.htm

Answer: C

6. The System Administrator can configure datastore pooling to improve the overall performance of a DB2 Document Manager system. How does datastore pooling improve performance?

- A. It allows the specification of a department-level cache server that is used to "pool" document data that is local to that department.
- B. It allows the administrator to specify allocation of pools of memory that can be shared by different item types in the repository.
- C. It reduces the overhead associated with opening a new connection each time a request is issued by a user by reusing cached datastores.
- D. It retains a database connection for each user of the system for a period of hours as defined in the DdmConnCfg.ini file.

Answer: C

7. Assuming standard naming conventions, which metadata information is required, in Document Manager's Library Configuration, to work with data in the library?

- A. Class and Revision
- B. Class and State
- C. Revision and Properties
- D. State and Revision

Answer: B

8. In addition to a user name, password, and DM Library Server name, which additional item is required for the Designer to login to the library?

- A. The Content Manager machine name.
- B. A user with the SysAdminCM privilege set.
- C. The Content Manager database name.
- D. SOAP information if the server is not behind a firewall.

Answer: C

9. Which of the following commands can be used to determine the currently installed version of IBM Information Integrator for Content?

- A. cmlevel
- B. dmlevel
- C. db2level
- D. ii4clevel

Answer: A

10. Which INI file must be configured after the Document Manager Server is installed?

- A. ddmconncfg.ini
- B. ddmcache.ini

- C. ddmcfgsv.ini
- D. ddmcasrv.ini

Answer: D

11. When installing the Document Manager Server for the first time, which two managers are installed by default (Choose TWO)?

- A. Cache Manager
- B. Lifecycle Manager
- C. Rendition Manager
- D. Print/Plot Manager
- E. Notification Manager

Answer: AB

12. What is the consequence of leaving GPSTLibraryServerCacheMachine blank in ddmcasrv.ini?

- A. The cache service will not run.
- B. The cache service will run but cannot log into Content Manager.
- C. The Document Manager desktop connection will fail with return code -2143832
- D. If blank, DM will look for a Cache Server on the same machine as the Library Server. If there is no local cache server on that Library Server DM will use the client's cache server

Answer: D

13. Which of the following is a capability of the item loader?

- A. It can scan a file system and add new or modified files to the repository.
- B. It can monitor a folder and add new or modified files to the repository.
- C. It can add specified documents to the repository.
- D. It can process an XML file - adding specified documents and associated attributes to the repository.

Answer: C

14. What is the method by which the Lifecycle Services can be configured to process ONLY specified classes?

- A. Configure a role that applies to only the classes that need to be processed.
- B. Select the "Enable Processing" toggle in the Document Class definition for the classes that need to be processed.
- C. Select the "Advanced" button within the Lifecycle Service Configuration and enable the classes that need to be processed.
- D. Lifecycle Services cannot be configured to process specific classes. When Lifecycle Service runs, it processes documents from ALL classes.

Answer: C

15. A company extensively uses the file properties when Microsoft Word documents are created. They have

a requirement to store the file properties in the library and reflect any changes to those file properties when a document is checked out and launched in Word. How can this be achieved in Document Manager?

- A. Create a bi-directional library property.
- B. Use a new item template to define property values.
- C. Use property exchange with Write mode of Update both.
- D. Use property modification with Update mode of Automatic.

Answer: C

16. Which commands are provided by Document Manager for interacting with Content Manager processes?

- A. Select Route, Manage Routes, and Define Route
- B. Select Route, Manage Routes, and Continue
- C. Select Route and Continue
- D. Select Route, List Work, and Continue

Answer: A

17. A controlled vocabulary list (CVL) can be generated dynamically from all of the following types of data in the library except one. Which is NOT a valid type?

- A. A DM Configuration list such as a list of document classes or document states
- B. A user or a Group List of Content Manager groups
- C. An Item Property list that is created from a saved search
- D. A Standard list of items retrieved from a file during runtime

Answer: D

18. Which of the following is a valid step or factor in configuring the "Item Delivery" tab of a Desktop Template?

- A. Set the full path name of the desktop compression utility in the text field associated with the "Use data compression on upload of item" checkbox.
- B. Check the "Enable (Select Path Location) dialog" if you want to override the system default of delivering items to the My Documents folder on the user's machine.
- C. If "Clear view temp on library exit" is set, then specify a file path name in the Path field for the view path (such as C:\DDM\View) that is different from the copy or checkout paths (because the contents of the view path are deleted by the system).
- D. Make sure that the file path name in the Path field for the view path (such as C:\Program Files\Adobe\Acrobat 7.0\Temp) matches the path for the temporary files created by the third-party viewer specified for the Desktop.

Answer: C

19. Which of the following statements concerning a configured property exchange is correct?

- A. A "Write mode" of "Update library only" will update the specified library property in the system with the item's property tag value during an "Check-in" action.
- B. A "Write mode" of "Update library only" will update the specified item property tag with the library property value during a "Check-out" action.
- C. A "Write mode" of "Update both" will update the specified library property in the system with the item's property tag value during an "Modify" action.
- D. A "Write mode" of "Off" prevents the property exchange from processing unless the "Operator" has been set to "Clear" in the property exchange configuration.

Answer: A

20. In Document Manager, the name of the user identity that is configured to send e-mail notifications is:

- A. extracted from the "Created-by" library property of the item entering a state that has the related notification.
- B. generally set to one of the Content Manager administrator users (icmadmin or ddm-service).
- C. defined in the DdmSmtp.ini file.
- D. defined in the Designer as an administrator under the folder "Administrators" --> "Users".

Answer: C

21. Item types that are defined to store dynamic folders should have which item type classification?

- A. Item or Resource
- B. Document or Resource
- C. Document Part
- D. Document Item

Answer: A

22. The system administrator must create or otherwise utilize an appropriately configured "search" class to enable a system to support saved searches. Given this, which one of the following statements is true?

- A. The search class must be a controlled class.
- B. The search class must be a stateless class.
- C. The item type with which the class for saved searches is associated must be either a Document or a Resource item because a text file is created to contain the search criteria.
- D. The item type with which the class for saved searches is associated must be an "Item" item type because the saved search is a "document-less" structure.

Answer: C

23. Which two DM Services are used in combination to execute jobs from Automation Services?

- A. Cache Service and Automation Services
- B. Alarm Manager and Automation Services
- C. Cache Service and Lifecycle Services

D. Lifecycle Services and Automation Services

Answer: B

24. A company wants the capability to add a document to a library and automatically create a folder to contain the document. The name of the folder will be based on the document's attributes. How can this be achieved in Document Manager?

- A. Use an Add dialog with the Add to folder option.
- B. Add a document into a stateless class with associated folders.
- C. Add a document into a controlled class, whose initial state creates a folder.
- D. Add a document into a controlled class which initiates an automated process to create the folder structure.

Answer: C

25. Which configuration object(s) are users and groups directly assigned to in the Document Manager Designer?

- A. Menus
- B. States
- C. Action and Dialogs
- D. Searches

Answer: C

26. Document Manager can automatically create an accompanying PDF when a document is declared as a record. When is this option specified?

- A. When configuring a class for Auto quick declare
- B. When configuring a class for Selection quick declare
- C. When configuring the destination configuration of the PDF rendition
- D. When configuring an item type

Answer: B

27. In the Quick Declare dialog, the user is presented with a list of file plan locations and associated record types to choose from. Which Quick Declare method is being used?

- A. Selection
- B. By Property
- C. User's Choice
- D. Auto Classification

Answer: A

28. Which of the following four objects is NOT assigned to a document state?

- A. Roles
- B. Notifications

- C. Property exchange
- D. Property modifications

Answer: C

29. A company's business rules require that all documents be automatically declared as records when transitioned to the Issued state. How can this be implemented in Document Manager?

- A. Create an auto classify rule.
- B. Add the Quick Declare command to a menu.
- C. Configure the Issued state to declare an item of record.
- D. Configure the Lifecycle map to allow declaration of records.

Answer: C

30. By which of the following methods can Document Manager services be configured to utilize DM Cache?

- A. Configure the "GPSLibraryServerMachine=" parameter in the ddmcasrv.ini with the machine name of the Document Manager Cache Server.
- B. Configure the "CacheServer=" parameter in the ddmksktp.htm file to include the machine name of the Document Manager Cache Server.
- C. Configure the "CacheServer=" parameter in the default.htm file to include the machine name of the Document Manager Cache Server.
- D. Configure the "Cache Server" field in the Service Properties dialog for each specified Document Manager service with the machine name of the Document Manager Cache Server.

Answer: D

31. At an insurance company, only someone in the Claim Adjuster role can transition an Adjuster Report from DRAFT to READY FOR REVEIW. Given this, which of the following statements is true?

- A. The "Claim Adjuster" role needs to be associated with only the DRAFT state of the Adjuster Report class.
- B. The "Claim Adjuster" role needs to be associated with only the READY FOR REVIEW state of the Adjuster Report class.
- C. The "Claim Adjuster" role needs to be associated with both the DRAFT and the READY FOR REVIEW states of the Adjuster Report class.
- D. The Claim Adjuster's user name must be added to the author information for the Adjuster Report lifecycle map via the "Authors" tab.

Answer: C

32. Which of the following statements is True about DM roles?

- A. In order to delete a document from a library through a Document Manager desktop, the user must belong to a role that has the delete operation enabled.
- B. Roles allow or disallow access to an item in a library by assigning the Access Control List (ACL) assigned to the item.

- C. A user's active role assignment can be selected through user preferences.
- D. In order to add items to a library through a Document Manager desktop, the user must belong to a role that has the add operation enabled.

Answer: D

33. For a system that is records - enabled, what step or steps must be taken to enable the Item of Record icon within the DM Desktop?

- A. Using Designer, in the View Configuration Dialog, add the "Is Record" attribute to the list of displayed attributes for the view.
- B. Using Designer, in the View Configuration dialog, add the "Is Record" attribute to the list of displayed attributes for the view and edit the Advanced View Configuration to enable the "Display Item of Record Image" option.
- C. Using Designer, in the View Configuration Dialog, edit the Advanced View Configuration to enable the "Display Item of Record Image" option.
- D. Edit the User Preferences dialog to enable the "Display Item of Record Image" option.

Answer: C

34. Based on a state of a document within lifecycle, a DM administrator would like to prevent users from revising items, yet allow them to checkout items. Which of the following would allow the DM administrator to accomplish this?

- A. Implement item level access control.
- B. Automatically change the access control list when an item transitions to a state.
- C. Change available actions for a user given their role relative to a lifecycle state.
- D. Modify the participants for a lifecycle route transition.

Answer: C

35. What is the proper sequence of Item Loader functions that should be used to apply values to a document profile that is being loaded into the library?

- A. The item loader script file (.csv) should be loaded first, then attribute defaults can be applied.
- B. Item loader defaults should be set, the item loader default script file (.gld) should be loaded, then the .csv file can be loaded, then individual attributes can be individually edited.
- C. Set attribute defaults before loading the .csv script file.
- D. The .csv file should always be imported into the item loader before the .gld file.

Answer: B

36. When a PDF rendition of a document is created, a customer would like to have the rendition placed in a directory. This may be accomplished by performing which of the following?

- A. Specifying a directory location in the rendition configuration.
- B. Using the Automation Services to perform an export action.

- C. Defining a destination configuration and associating it with a rendition configuration.
- D. Using the Automation Services to perform a copy action.

Answer: C

37. A DM Administrator has created an item type named CompanyDocs, a class named QuarterlyDocs (under CompanyDocs), two states named Initial and Final (under QuarterlyDocs), and two roles named Preparer (under Initial) and Approver (under Final). In the DM Designer tool, under which area would the administrator create a lifecycle map for this scenario?

- A. QuarterlyDocs class
- B. Inital states
- C. Inital and Final states
- D. Preparer and Approver roles

Answer: A

38. Which of the following is an action that may be performed using Automation Services?

- A. Rendition
- B. Notify
- C. Print
- D. Modify property

Answer: B

39. Which of the following configuration objects is NOT part of a Rendition Configuration?

- A. An email Notification
- B. A Destination Configuration
- C. A Process Job
- D. A Property Modification

Answer: C

40. Information regarding outstanding requests for each of the Document Manager services can be displayed using which of the following?

- A. The Document Manager Service Manager
- B. The Service Status dialogs of the Document Manager services
- C. The Document Manager services log
- D. System monitors from within the Document Manager Designer

Answer: D

41. Which of the following DM document operations CANNOT explicitly initiate a print request?

- A. Desktop Print Command
- B. Lifecycle State Trigger
- C. Automation Services Job

D. Document Checkin Dialog

Answer: C

42. For an item lifecycle route to be defined as Multiple User Voting, which of the following item lifecycle map options must be selected?

- A. Allow route redefinition.
- B. Allow ad hoc item routing.
- C. Allow multiple participants.
- D. Allow route participant redefinition.

Answer: B

43. The technology used within the Document Manager desktop to integrate with popular desktop authoring applications such as MS Word, Excel is which of the following?

- A. ODMA (Open Document Management API)
- B. The integrated applications API
- C. Macros
- D. XML (eXtensible Markup Language)

Answer: B

44. A large consulting firm is seeking an ECM solution that will manage all documents associated with active and completed projects for the firm. The firm requires a flexible solution that will allow them to implement different business rules, applications and user experiences for different teams and organizations within the firm. Which of the following products should be implemented for the legal team to meet these requirements?

- A. Content Manager Client for Windows
- B. DB2 Document Manager Desktop
- C. Content Manager eClient
- D. Websphere Portals

Answer: B

45. A large organization is planning a Content Manager and Document Manager implementation to be deployed throughout the entire organization. They plan to deploy a single Content Manager system and require that documents controlled by different departments are invisible to users and departments without sufficient authority. What object management component should they use to control documents from department to department?

- A. Document Manager roles
- B. Content Manager item ACL
- C. Manage documents through folders
- D. Document Manager Lifecycle Services

Answer: B

46. A large financial organization has a high volume of reports that are generated on a daily basis. These reports are having an impact on the size of available storage space in their content management system. The organization's auditing guidelines require that the report be available for 7 years, but the report only needs to be readily accessible for 1 year after the report was run. Which of the following products would best support this organization's needs to manage long term storage space for these reports?

- A. Document Managers automation services
- B. Records Managers storage services
- C. Content Managers Tivoli Storage Management services
- D. Document Managers lifecycle management services

Answer: C

47. A customer has identified a requirement to have document security automatically set, based on the values of multiple properties, when documents are added to some controlled classes. Which of the following is the best and most user friendly alternative for satisfying this requirement?

- A. For the appropriate classes, configure the Add action/dialog to allow for item security modification.
- B. For the initial state, define an additional security action where access control list (ACL)name is derived from the multiple attribute values.
- C. For the initial state, implement a plug-in which will programmatically set the item access control list based on the multiple attribute values.
- D. Define multiple item types with different access control lists and have the user select the appropriate class for the item given the values of the multiple attributes.

Answer: B

48. A customer requires integration with their authoring tools, primarily MS Word and Excel. Document Manager accomplishes this through which of the following options?

- A. ODMA (Open Document Management API)
- B. Macros within the desktop applications
- C. DM Application Integration
- D. A services offering

Answer: C

49. When planning for a highly available environment, which of the following Document Manager components should be considered for failover processing?

- A. The Document Manager Cache Service and Lifecycle Service
- B. The Document Manager Cache Service only
- C. The Document Manager Library Server, Cache Service and Lifecycle Service
- D. The Document Manager Cache Service, Lifecycle Service and Rendition Service

Answer: C

50. Which one of the following document examples is not well suited for being managed by Document Manager?

- A. The HR Departments memorandum "Expanded Employee Investment Options for 2007".
- B. An expense report that changes routes based on a calculation.
- C. Revising a technical document.
- D. Approving a quarterly report that routes between multiple departments.

Answer: B

51. A customer has a department that produces two types of documents that ultimately have the same security, attribute and storage requirements but different approval cycles. What is the most efficient way to manage these documents in DM?

- A. Use the back end repository's access control model to manage security and workflow.
- B. Create two controlled classes in DM.
- C. Use DM stateless classes to manage both types.
- D. Use one control class and multiple states to manage the approval cycle.

Answer: B

52. A customer has strict security policies precluding the use of multi-port protocols and the use of Microsoft IIS. Which of the following remoting protocols should be proposed to the customer?

- A. DCOM
- B. .Net Remoting or SOAP
- C. .NET Remoting
- D. SOAP

Answer: C

53. What is the best way to implement an MS Office application integration solution for an organization where users want to reduce prompts and mouse clicks and are required to actively decide when to add documents to the library?

- A. Configure Application Menus for the MS Office applications and enable the "Do Not Intercept the Generic File Close Command" in the application integration configuration.
- B. Disable the "Do Not Intercept the Generic File Close Command" option in the application integration configuration so users are prompted to add documents to the library.
- C. Train users to utilize drag and drop features from MS Explorer to add documents to the library and turn off all application integration.
- D. Utilize New Item Template Desktop commands to facilitate document creation and automatic adding to the library.

Answer: A

54. What is the most likely cause of a failed attempt to create an Item Type through the DM Designer?

- A. DM Cache Manager is not running.
- B. The Content Manager Resource Manager is not running.
- C. Content Manager Information Integrator for Content (II4C) is not installed on the DM Library Server.
- D. The ddmcasrv.ini is not properly configured.

Answer: C

55. What is the most likely cause of the following error in the Lifecycle Service: [DDM13179E] ERROR [-2147203069]: Could not assign a revision number?

- A. The user has not selected the correct revision number during a transition.
- B. The revision property was defined as a string.
- C. The document is in a class with revision numbering configured, and is in a state where a revision increment action is disabled.
- D. The document is in a class without revision numbering, and is in a state where a revision increment action is enabled.

Answer: D

56. Users are experiencing slow performance adding documents with Document Manager, which log file will help identify the cause of the problem?

- A. Inspect dmlog.log. This would indicate if the delay is coming from Document Manager.
- B. Inspect beans.log. This would indicate if the problem is coming from II4C's beans layer.
- C. Inspect both ICMClient.err and ICMClient.log. These would tell the user if the problem is inside any client of Content Manager.
- D. Inspect cadmin.log. This would tell the user if the problem is coming from the Content Manager server.

Answer: A

57. What is the most likely cause of the following error in the Lifecycle Service? Processing document numbering... Marking request as ERRORED.

- A. The state assigned to the document is set up to "Apply unique item numbering," while the class it is in is not enabled for "Apply item numbering."
- B. The state assigned to the document is an "Inactive" state.
- C. The document is part of an item type that does not have a document number attribute assigned.
- D. The document number was not assigned to the document when it was added to the library.

Answer: A

58. Which one of the following configuration steps is required to force Document Manager to create system level trace log files for function-level troubleshooting?

- A. Using the Designer, edit the "Library Configuration" object and check the box for "Maintain server trace logs" on the "Login Security" tab.

- B. Edit the DdmCaSrv.ini file and change the setting for "EnableLogging" to "EnableLogging=Yes"
- C. Edit the Ddmlogconfig.properties file and change the setting for DMLogPriority to "DMLogPriority = TRACE"
- D. In the Content Manager Library Server Configuration window under the "Log" tab, select the check box "Enable log tracing".

Answer: C

59. What is the most likely cause of the following Desktop error? DDM20230E ERROR: The Cache server [Server Name] version cannot be verified. Windows error [0x80070005]: Access is denied.

- A. The Desktop installation has failed, you must uninstall and reinstall the DM Desktop.
- B. The Library Configuration for Document Manager has not been set up through DM Designer.
- C. The DM Cache Manager is not running.
- D. COM+ is not enabled on the DM Library Server.

Answer: D

60. A customer would like to have the property values of an add dialog determined from a custom application. This is best accomplished using which of the following Document Manager capabilities?

- A. Property Value Plug-in
- B. Custom dialog control and a Desktop Action Plug-in
- C. Custom dialog control and a Desktop Menu Command Plug-in
- D. Document Manager Client Application Programming Interface (API)

Answer: B

61. Service plug-ins provide the ability to extend Document Manager functionality through the incorporation of a custom application in the form of which of the following?

- A. A DLL only
- B. Either an executable (EXE) or a command
- C. Either a DLL or an executable (EXE)
- D. Either a DLL, an executable, a command, or a URL

Answer: C

62. The DB2 Document Manager Client Application Programming Interface (API) provides:

- A. a set of Automation interfaces that surfaces all the functions of the DB2 Document Manager Desktop.
- B. a set of component object model (COM) programming interfaces to enable creation of programs that interact with the DB2 Document Manager library.
- C. a set of Java and component object model (COM) programming interfaces to enable creation of programs that interact with the DB2 Document Manager library.
- D. a set of component object model (COM) programming interfaces to enable creation of applications that interact with the DB2 Document Manager library and surfaces all the functions of the DB2 Document

Manager Desktop.

Answer: B

63. In relation to the Document Manager folder model, which of the following is required for a particular user to add a folder to the Desktop?

- A. The user must be a member of the Administrators group.
- B. The user must have the "Add Item" command available on their desktop.
- C. The user must have access to the "Folder Admin" tool on their desktop.
- D. The user must have a privilege set that includes privilege Item Folder Create.

Answer: B

64. In DM Designer, how is the selection list of participants derived when configuring Single User Transition routes in the document lifecycle map?

- A. The selection list includes a list of usernames configured in Content Manager.
- B. The selection list will display the users configured for the user list controlled value list (CVL).
- C. The selection list includes all roles assigned to all document states configured in the DM Designer.
- D. The selection list includes a list of all roles assigned to all states configured for the class.

Answer: D

65. Assuming the "User Preference" menu command is available on the user's Desktop, which one of the following items is NOT a valid "user option" that can be assigned to the Desktop template from the "User Desktop Options" tab in DM Designer?

- A. "Display a list of recently accessed documents"
- B. "Display a list of checked out items"
- C. "Display a list of documents waiting for your approval"
- D. "Display a list of favorite documents"

Answer: C

66. What is an Automation Services rule?

- A. A rule defines how often Automation Services will run to process documents.
- B. A rule defines attributes and attribute values that are used to find documents or objects in the library for processing.
- C. A rule can specify which actions will be taken for a document or object that is being processed by Automation Services.
- D. A rule can be created to prevent an object from being processed by Automation Services.

Answer: B

67. A DM Add Document dialog contains two entry fields for records management attributes: File Plan Location and Record Type. During a Quick Declare, the values of the attributes are used by DM to classify the document. What method of Quick Declare is being used?

- A. Selection
- B. By Property
- C. User's Choice
- D. Auto Classification

Answer: B

68. Which one of the following statements concerning the default set of Actions and Dialogs that are delivered with the Document Manager product is true?

- A. "DM - Delete" is included but should be removed from the desktop utilized by general users.
- B. These Actions and Dialogs cannot be modified.
- C. These Actions and Dialogs can be modified to enable users to add both controlled and uncontrolled documents.
- D. Access to these Actions and Dialogs is limited to users in the Administrative group.

Answer: C

69. A system administrator is configuring a job in the Document Manager process manager to delete all resumes that have been on file for more than a year. Which of the following statements is NOT true?

- A. An alarm is required to be configured in DM Designer and the Alarm Manager Service must be running to trigger the alarm.
- B. The Automation Services must be running in order to execute the job.
- C. The job will join any rules, actions and alarms that are developed to accomplish the task.
- D. An alarm is required to be configured in DM Designer and the Automation Service must be running in order to trigger the alarm.

Answer: D

70. What software components are required to set up a standalone DM Rendition Server that can produce CAD Thumbnail Renditions?

- A. DB2 Runtime Client and DB2 Document Manager Server
- B. DB2 Runtime Client, I14C, and DB2 Document Manager Server
- C. DB2 Runtime Client, I14C, DB2 Document Manager Server, and Adobe Distiller
- D. DB2 Runtime Client, I14C, DB2 Document Manager Server, and Cimmetry AutoVue

Answer: D

71. Which of the following events CANNOT cause a trigger to be submitted?

- A. Add
- B. Modify properties
- C. Process
- D. Transition

Answer: C

72. When creating an Action and Dialog for an ADD operation, an administrator has the opportunity to set options to "Keep local copy" and to "Keep local copy - Display Dialog Option". What effect does setting both of these options to YES have on the dialog box that is displayed to the user?

- A. A checkbox for Keep Local Copy is presented in the dialog box, with the checkbox initially checked.
- B. A checkbox for Keep Local Copy is presented in the dialog box, with the checkbox initially unchecked.
- C. Two radio buttons, one for Keep Local Copy and one for Delete Local Copy, are presented in the dialog box, with the Keep Local Copy button initially selected.
- D. Two radio buttons, one for Keep Local Copy and one for Delete Local Copy, are presented in the dialog box, with the Delete Local Copy button initially selected.

Answer: A

73. Which of the following is statements is FAISE regarding a Multiple User Voting route in the DM Lifecycle?

- A. A Multiple User Voting route allows ad-hoc routing of the document.
- B. A Multiple User Voting route allows multiple users to participate in the approval process of a document.
- C. A Multiple User Voting route has the flexibility to allow dynamic identification of route participants.
- D. A Multiple User Voting route enables CM Document Routing for the item.

Answer: D

74. XYZ company has defined a "Content Producer" role that is assigned to the same "Draft" document state used for both Insurance Adjuster Reports and for HR Memoranda. How should they configure the system to allow only Insurance Adjusters "update" access to Adjuster Reports, and to allow only HR Admins "modify" access to HR Memoranda?

- A. By using Access Control Lists
- B. By storing the documents in relevant subfolders of a parent folder that is only visible to members of the appropriate group (for example, only Insurance Adjusters could "see" the folder "Adjuster Reports" or any of its subfolders)
- C. By assigning the appropriate group to the Content Producer role to the Draft state that is already related to the relevant class (for example, assign the group Insurance Adjusters to the role "Class -> Adjuster Reports -> States -> Draft -> Roles -> Content Producer")
- D. By utilizing separate Administrator Domains to partition access to the item types

Answer: C

75. Which of the following statements are correct regarding versions and revisions?

- A. A revised document may have several associated versions.
- B. When users edit a document, a new revision of that document is created.
- C. Revisions and versions are identical concepts within Document Manager.
- D. A revision of a document will always immediately replace the previous revision of the document.

Answer: A

76. Which quick declare method does not allow for the automatic declaration of related documents?

- A. Auto
- B. Selection
- C. By Property
- D. Automatic declaration of related documents is not supported

Answer: A

77. The DM system administrator would like to modify the priority and request process time of an outstanding rendition request. This may be accomplished using which Document Manager capability?

- A. Document Manager Service Manager
- B. Document Manager Rendition System Monitor
- C. Rendition definition
- D. It is not possible to modify the priority or request process time of an outstanding rendition request

Answer: B

78. In the Item Loader, what is the .gld file?

- A. The .gld file contains the list of files intended to be loaded by the Item Loader.
- B. The .gld file is used to set defaults such as attribute values, ACL, and folder location for items in an item loader batch.
- C. The .gld file is created by the Item Loader after a batch of documents is loaded.
- D. The .gld file determines the item type into which the batch of documents will be loaded.

Answer: B

79. What software components are required to set up a standalone DM Rendition Server that can produce PDF Renditions?

- A. DB2 Runtime Client and DB2 Document Manager Server
- B. DB2 Runtime Client, II4C, and DB2 Document Manager Server
- C. DB2 Runtime Client, II4C, DB2 Document Manager Server, and Adobe Distiller
- D. DB2 Runtime Client, II4C, DB2 Document Manager Server, Cimmetry AutoVue, and Adobe Distiller

Answer: C

80. Which of the following describes the functionality of the item loader relative to compound documents?

- A. The item loader will process compound documents based on the controls associated with the add command or dialog.
- B. The item loader can be configured to scan files for compound document links.
- C. The item loader cannot detect compound document relationships.
- D. The item loader provides the ability to specify document relationships for documents in the Process list.

Answer: B

81. A company has Microsoft Word integrated with Document Manager and uses Word to declare documents as records. How can this be achieved using the Document Manager integration?

- A. Use an Add dialog.
- B. Use a Checkout dialog.
- C. Use the Quick Declare command in the Word active menu.
- D. Use the Manual Declare command in the Word top command bar.

Answer: A

82. What is the best way to access and manage Document Manager service queues such as the Lifecycle Queue or the Rendition Queue.

- A. Each service queue should be accessed through the DM Service Manager by selecting the service entry and selecting "Properties" from the right mouse or main menu.
- B. All service queues are accessible in DM Designer through the System Monitor section.
- C. Each service queue should be accessed through the Windows Services Console.
- D. All service queues can be accessed through DM Service Manager, DM Designer, and the Windows Services Console.

Answer: B

83. What is the effect of selecting the "Allow ad hoc item routing" option when configuring a document lifecycle?

- A. This allows the transitioning of multiple items on one transition dialog.
- B. This allows the administrator to override the lifecycle defined in the lifecycle map.
- C. This allows life cycle authors to change components in the lifecycle map of individual documents.
- D. This will disable multiuser voting for all documents in this class.

Answer: C

84. What is a limitation of defining item types through the Document Manager Designer instead of using the Content Manager Administration client?

- A. Cannot configure media object classes
- B. Cannot configure resource item item types
- C. Cannot configure default attribute values
- D. Cannot configure item type's part options

Answer: D

85. A user belongs to two groups, each of which has access to a different DM Desktop. The user is currently using the first group's desktop. How can the user switch to the second group's desktop?

- A. The user should log off, and then log back on.
- B. The user should update a profile property which indicates which desktop to view.
- C. The user should update a browser property which indicates which desktop to view.

D. The user should click on the active group button at the bottom of the Desktop screen and select the name of the second group.

Answer: D

86. Users of a Document Manager system would like to perform case insensitive searches to locate documents. How can their Document Manager administrator implement this requirement?

A. Case insensitive searches can be enabled at the database level. All searches performed against the database will then be case insensitive.

B. Case insensitive searches can be enabled as part of the search dialog. Only searches configured this way will be affected.

C. Case insensitive searches can be enabled through the Document Manager system parameter settings. All searches performed through Document Manager will then be case insensitive.

D. Case insensitive searches can be enabled at the item type level. Only searches configured this way will be affected.

Answer: B

87. Which of the following is a complete list of print queue types in DM Print and Plot Service?

A. Windows Application and AutoCAD.

B. Windows Application, AutoCAD, and Collection.

C. Windows Application, AutoCAD, Collection, and Plug-in.

D. Windows Application, AutoCAD, Collection, and User Defined.

Answer: D

88. Which of the following statements concerning item numbering is correct?

A. Document Manager has a default item numbering schema that assigns sequential numbers to every document added to the library.

B. Document Manager has the ability to assign different item numbering schemas to different document classes.

C. Document Manager allows only 1 attribute to be used for the numbering schema for every document added to the library.

D. An item-numbering schema can only be numeric or alpha numeric.

Answer: B

89. Which of the following objects is used to join actions, rules, and alarms?

A. Action set

B. Job

C. Process configuration

D. Automation configuration

Answer: B

90. A company with offices in Spain, England, and France has sets of documents that are identical in content but written in three different languages. They want to manage these document sets as a single entity. Which feature of Document Manager would be configured to accomplish this?

- A. The Extensible Markup Language (XML) Manager
- B. The Compound Document (CpDoc) Manager
- C. The Component Manager
- D. The OLE Manager

Answer: C

91. Which of the following is NOT an available Print/Plot Queue Type?

- A. AutoCAD
- B. Windows App
- C. Microstation
- D. Collection

Answer: C

92. Which document class type(s) can be used with lifecycles?

- A. Stateless Classes only
- B. Controlled Classes only
- C. UnControlled Classes only
- D. Stateless, UnControlled, and Controlled Classes

Answer: B

93. Which of the following statements most completely describes the available customization options for altering and extending Document Manager capabilities?

- A. Document Manager provides service plug-ins and a programming application interface (API).
- B. Document Manager provides Desktop menu command plug-ins and a programming application interface (API).
- C. Document Manager provides server-side plug-ins, client-side plug-ins, and a programming application (API) interface.
- D. Document Manager provides server-side plug-ins, a programming application interface (API), and commands.

Answer: C

94. Service plug-ins can be identified for use within which area of the Document Manager configuration?

- A. Class definition
- B. Dialog definition
- C. Lifecycle service configuration
- D. Menu definition

Answer: A

95. A customer would like to invoke a URL as a menu option from the Document Manager Desktop. This is best accomplished by performing which of the following actions?

- A. Defining a Desktop action plug-in and adding the plug-in to the appropriate menu
- B. Defining a Desktop menu command plug-in and adding the plug-in to the appropriate menu
- C. Adding a Launch command to the appropriate menu
- D. Using the Document Manager Application Programming Interface (API) to extend the appropriate menu with a command to invoke the URL

Answer: B

96. A manufacturing firm requires the ability to manage Standard Operating Procedures (SOPs). The firm is seeking an ECM solution that will allow them to capture and manage SOPs from the time it is a draft document, through the review and approval process and then published to the organization. Additionally, the firm requires that the ECM solution support the process of updating or changing the published information. What feature and product should be implemented?

- A. Document Version Management should be implemented using Content Manager Client for Windows.
- B. Document Revision Management should be implemented using Content Manager eClient.
- C. Document Revision Management should be implemented using DB2 Document Manager Desktop.
- D. Document Version Management should be implemented using a Websphere Portal.

Answer: C

97. A customer receives emails in their Lotus Notes system, arriving from a variety of sources, that may or may not be associated with one or more of their projects. They need to be stored into the content repository so they can be accessed in the same manner as the other project documents. What is the best product recommendation to address this issue?

- A. Records Managers automated classification and storage feature
- B. CommonStore for Lotus Domino
- C. Content Managers email connector
- D. Document Managers desktop integration with Lotus Notes

Answer: D

98. When adding a document to the repository through Document Manager, the user may be shown a screen in which to enter property data about the document. If this screen needed to be altered, this would be done using which of the following?

- A. Document Managers Application Integration API
- B. Document Managers Designer
- C. Document Managers Java Toolkit
- D. Content Managers Administrative Client

Answer: B

99. An engineering department within a large manufacturing company prepares product and equipment drawings that are used within the entire company. Employees outside of the engineering department are currently involved in the review and approval of these product and equipment drawings - a process that is accomplished manually, through routing of the printed drawings. This allows them to capture and preserve comments and updates from individuals in the organization. The organization would like to accomplish this process electronically and eliminate the need to route paper copies. What product would best support this organization's desire to view and markup the drawings, capture the markups and comments associated with specific users and manage those markups through security?

- A. Document Manager embedded viewer
- B. Cimmetry AutoVue
- C. AutoDesks Design Web Format (DWF) free viewer
- D. Adobe Reader

Answer: B

100. Which of the following is defined in the Library Configuration?

- A. Users and groups.
- B. Desktop connection information.
- C. Records management library metadata.
- D. How user and group names are displayed.

Answer: D

101. What happens if the Cache Service is run with a user ID that does not have administrative privileges to the database?

- A. The cache service will still run correctly.
- B. The cache service will not connect to the library at all.
- C. The cache service runs, but cannot update all objects such as the property definitions list.
- D. The cache service will error out.

Answer: C

102. Which two installation files are required on the web server to install the Document Manager desktop?

(Choose TWO.)

- A. ddminst.js
- B. default.htm
- C. ddmsktp.cab
- D. ddmcasrv.ini
- E. ddmlicense.lic

Answer: BC

103. Which of the following Web Servers is required to support the SOAP component of DB2 Document Manager?

- A. Domino Server
- B. IBM HTTP Server
- C. Apache HTTP Server
- D. Microsoft Internet Information Services

Answer: D

104. Which of the following reflects the list of supported operating systems for DB2 Document Manager servers?

- A. AIX, Windows 2000 Advanced Server, Windows 2003 Server, Windows Vista (x86/32-bit).
- B. AIX, HP/UX, Windows 2000 Advanced Server, Windows 2003 Server.
- C. AIX, iSeries, Windows 2000 Advanced Server, Windows 2003 Server.
- D. Windows 2000 Professional, Windows 2000 Advanced Server, Windows 2003 Server, Windows Vista (x86/32-bit).

Answer: D

105. When configuring the DM Designer to connect to a CM Library, where are the connection details (Database Name, Admin User, password, etc.) stored?

- A. In the database.
- B. In the database and in the ddmcfgsv.ini file.
- C. In the ddmcfgsv.ini file.
- D. In the ddmcasrv.ini file.

Answer: C

106. After installing the Document Manager server, what service must be executed to make the DM configuration available to the DM Desktop?

- A. The DM Cache Manager
- B. The DM Lifecycle Manager
- C. WebSphere Application Server - server1
- D. Internet Information Server Admin Service

Answer: A

107. Which configuration file is used to control Datastore Pooling?

- A. DdmConnCfg.ini
- B. DdmCaSrv.ini
- C. DdmCfgSrv.ini
- D. DdmServc.ini

Answer: A

108. How should Document Manager be installed to enable optimum performance?

- A. Install on a single server machine.
- B. Install individual DM services on separate machines.
- C. Install with a high caching rate.
- D. Install on the same machine as the library.

Answer: B

109. To enable single sign-on, what file must be configured with the URL pointing to the credentials file?

- A. DdmCaSrv.ini
- B. DdmConnCfg.ini
- C. credentials.asp
- D. user.xml

Answer: A

110. One of the following is NOT a valid communication protocol or transport protocol available in DB2 Document Manager?

- A. Distributed Component Object Model
- B. .NET Remoting
- C. Simple Object Access Protocol
- D. Open Systems Interconnection

Answer: D

111. What type of user is required to run the Document Manager Designer for the first time?

- A. Any administrative user associated with AllPrivs privilege set
- B. Any user in the SuperUser ACL
- C. Any Windows administrative user
- D. Any user in the AdministerLibraryServer privilege group

Answer: A

112. Which of the following steps must be taken to setup debug logging for Document Manager?

- A. Set DMLogPriority = DEBUG in Ddmlogconfig.properties
- B. Set DMLogPriority = DEBUG in Dmlog.ini
- C. Set DMLogPriority = DEBUG in Administrator.dklog.properties
- D. Set DMLogPriority = DEBUG in DdmCaSrv.ini

Answer: A

113. What is the most likely cause of the following error in the DM Lifecycle Service? ERROR: [-2147217880]: Setting document properties and security in library

- A. The user submitting the document transition is not in a role that has authority to transition the document.
- B. The document being processed by the Lifecycle Service is currently checked out.

- C. The document is in a state that requires a multi-user vote in order to successfully transition the document.
- D. The document is in a state that requires a pre-process property exchange to occur before it can process property modifications.

Answer: B

114. When the Cache Manager starts, it creates a number of logs for its own use. Which log is created by the Cache Manager?

- A. A DM_User.dmlog.log file logs activity related to the user account that Document Manager uses to access the repository.
- B. A LIBRARY.dmlog.file logs activity related to individual repositories as they are accessed by the Document Manager server.
- C. A CACHE.dmlog.log file logs activity related to when the cache manager is started and stopped.
- D. A SERVICE.dmlog.file logs the output of the cache manager messages when the cache manager is running.

Answer: A

115. Which is NOT a cause of a blank library list in the DM Desktop?

- A. The DM Cache Manager has not been started for the first time.
- B. The parameter for [LibraryGroup_X] has not been configured in the ddmcasrv.ini file.
- C. The parameter for [Library_X] has not been configured in the ddmcasrv.ini file.
- D. The Content Manager Resource Manager is stopped.

Answer: B

116. What is the most likely cause of the following error when accessing a document through the Document Manager Desktop? Error 0x8004510e "ERROR: No item state defined. Class[] is a controlled class and requires an item state."

- A. The DM Cache Manager is not running.
- B. The document was added to the library through other means, not the DM Desktop and a class value was not assigned to the class attribute for the document.
- C. The DM Lifecycle Manager is not running.
- D. The user did not select the state value provided in the add dialog.

Answer: B

117. A user has transitioned a document to the next state in its lifecycle from the DM Desktop. The DM Lifecycle Manager processes the document and the DM Desktop has been refreshed, but the document is not moved forward to the selected state. What is the most likely cause of this?

- A. The document is in a non-controlled class.
- B. The user is a member of a role that does not have authority to transition the document.

- C. The user is a member of a group that does not have the authority to transition the document.
- D. The lifecycle route is a multi-user voting route.

Answer: D

118. A customer has a requirement to store emails and associated data such as appointment info and address book information their ECM system along with their general corporate documents. The customer uses Lotus Notes as their email application. Which of the following is not a Lotus Notes object that can be stored in the library with Document Manager configuration options?

- A. Calendar Entry
- B. Instant Message Text
- C. To Do Item
- D. Email Message

Answer: B

119. What is the best way to implement an MS Office application integration solution for an organization that requires users to add and checkin documents to the library instead of storing on a network or their local drive?

- A. Enable the "File Close - Do not intercept generic file close command" option in the application integration configurations.
- B. Leave the "File Close - Do not intercept generic file close command" option disabled in the application integration configuration so users are automatically prompted to add documents to the library.
- C. Enable an Add and Checkin dialog for all users and document classes.
- D. Leave the "File Close - Do not intercept generic file close command" option disabled in the application integration configuration so users are automatically prompted to add documents to the library and remove the leave local option on the Checkin dialog.

Answer: D

120. When evaluating user and group roles in an organization, what role best describes a user that requires the ability to view and transition content?

- A. Content Consumer
- B. Content Reviewer
- C. Content Producer
- D. Content Administrator

Answer: B

121. During requirements gathering, the customer has indicated that several documents require the approval of multiple users. Furthermore, the list of approvers are determined by a manager based on document content. Which of the following would be the LEAST desirable design alternative for handling this within Document Manager?

- A. Have the manager select the participants of the document approval from a Control Vocabulary List (CVL).
- B. Have the participants of the document approval determined from the value of a document property that is updated by the manager.
- C. Have the approvers determined from a user-defined access control list (ACL) associated to the document by the manager.
- D. Have the manager select the participants of the document approval from the list of users defined in the library.

Answer: C

122. While discussing the customer's current environment, it is determined that they have Content Manager installed for use with other applications. Which of the following reflects the complete list of Content Manager products that are supported repositories for Document Manager?

- A. Content Manager Enterprise Edition
- B. Content Manager Enterprise Edition and Content Manager for iSeries
- C. Content Manager Enterprise Edition and Content Manager for z/OS
- D. Content Manager Enterprise Edition, Content Manager for iSeries, and Content Manager for z/OS

Answer: C

123. When planning the data model, what is the best way to design a system that allows only authorized personnel or departments to view or access specific documents.

- A. Design department-specific Access Control Lists (ACLs) that will be assigned to documents added to the system based on user profile or document class.
- B. Design department-specific ACLs that will be assigned to documents added to the system based on user profile or document state.
- C. Design department-specific folder structures that have been assigned department-specific ACLs to limit access to the documents contained in them.
- D. Design department-specific roles to limit the actions that are allowed on documents in the system.

Answer: B

124. A customer has expressed a need for a DM solution to incorporate their engineering department. Which CAD application below is NOT currently supported?

- A. AutoCAD
- B. ProE
- C. MicroStation
- D. AutoVue

Answer: B

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