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1. When creating a Product Promotion using WebSphere Commerce Accelerator, which of the following discount types can be selected?

- A. Coupon off next purchase
- B. Discounted shipping
- C. Extra Bonus Points
- D. Fixed amount off per item
- E. Free gift with purchase

Answer: DE

. Which of the following statements about a Master Catalog is FALSE?

- A. The Master Catalog must be a proper tree.
- B. The product management tools work with a Master Catalog.
- C. A product cannot belong to more than one category.
- D. A store may have more than one Master Catalog.

Answer: D

3. Which of the following menus are available when a user with the Seller role is using WebSphere Commerce Accelerator to manage a B2C store?

- A. Logistics
- B. Merchandise
- C. Operations
- D. Products
- E. Sales

Answer: BC

4. Which of the following values can be specified when creating a customer segment using WebSphere Commerce Accelerator?

- A. Address line 1
- B. City
- C. Last name
- D. Last visit date
- E. Marital status
- F. Previously purchased SKU

Answer: BDE

5. After a physical count, additional inventory is found in the warehouse which is not recorded in WebSphere Commerce. How should a receiver use WebSphere Commerce Accelerator to record the additional inventory with a reason code that will appear in inventory reports?

- A. Use the Find Inventory page to search for the SKU and select Ad Hoc Receipt to record the inventory.

- B. Use the Find Inventory page to search for the SKU and select Adjust Quantity to record the inventory.
- C. Use the Expected Inventory page to create a new expected inventory record for the SKU. Then receive the inventory.
- D. Use the Fulfillment Center page to select the fulfillment center. Select Manage Inventory and search for the SKU. Record the additional inventory.
- E. Use the Product Management page to search for and select the product. Then select the Manage Inventory action to record the inventory.

Answer: B

6. Which of the following are buyer contract terms and conditions that can be defined using WebSphere Commerce Accelerator?
- A. Customized price list
 - B. Display customization
 - C. Invoice format
 - D. Order approval
 - E. Predefined purchase orders
 - F. Return charge

Answer: ADF

7. A Channel Manager utilizing the Commerce Accelerator functions could perform which of the following tasks against a Channel hub?
- A. View products, categories, bundles and kits for the catalog
 - B. List distributors for the reseller hub
 - C. Create or delete a distributor service agreement
 - D. Create or delete e-Marketing Spots

Answer: A

8. WebSphere Commerce Accelerator will be used to create a product. The product has 6 variations determined by attributes Size, which has three values and Color, which has two values. What is the PREFERRED method to create the product and its SKUs using the Product Management tool?
- A. Create the product. Create each SKU. For each SKU create two descriptive attributes with the correct values.
 - B. Create the product. Create two defining attributes. Create each SKU and during creation assign the attributes to the SKU with the correct values.
 - C. Create the product. Create two defining attributes with the permitted values. Generate the SKUs.
 - D. Create the product. Create two descriptive attributes with the permitted values. Generate the SKUs.

Answer: C

9. Which of the following is the correct sequence of order states during normal order processing?

- A. Completed, Deposited, Released, Shipped
- B. Completed, Released, Shipped, Deposited
- C. Deposited, Released, Shipped, Completed
- D. Released, Shipped, Completed, Deposited
- E. Released, Shipped, Deposited, Completed

Answer: B

10. Which WebSphere Commerce user role is responsible for confirming shipment of orders?

- A. Account Representative
- B. Customer Service Supervisor
- C. Pick Packer
- D. Product Manager
- E. Sales Manager

Answer: C

11. What is the correct sequence for defining taxes using WebSphere Commerce Accelerator?

- A. Create tax codes. Create sales tax categories. Enter rates for each combination of tax code and category. Create jurisdictions. Assign the jurisdictions to the codes. Assign tax categories to the SKUs.
- B. Create tax categories. Create sales tax codes. Enter rates for each combination of tax category and code. Create jurisdictions. Assign the jurisdictions to the categories. Assign tax codes to the SKUs.
- C. Create jurisdictions. Create sales tax codes. Create shipping tax codes. Create tax categories. Define tax category display names. Define tax rates. Assign categories to codes.
- D. Create jurisdictions. Create tax codes. Enter rates for each combination of tax code and jurisdiction. Create sales tax categories. Assign the categories to the codes. Assign tax categories to the SKUs.

Answer: C

12. Which of the following are TRUE about a store archive?

- A. It is an XML file containing store data assets
- B. It uses the same file format as a ZIP file
- C. It contains file assets to create a store or site
- D. It can easily be copied from one machine to another
- E. It can contain WebSphere Commerce instance configuration information

Answer: BCD

13. Publishing was successful but the store won't launch. Which log should be checked for errors after tracing has been enabled?

- A. trace.log
- B. message.txt
- C. activity.log

- D. trace.txt
- E. SystemOut.log

Answer: AC

14. Which of the following options is not available from the Store menu in WebSphere Commerce Accelerator?

- A. Open/Close
- B. Change Profile
- C. Change Flow
- D. Change Name
- E. Change Tax

Answer: D

15. When configuring the messaging system, which of the following are parameters of the e-mail transport?

- A. Location
- B. Protocol
- C. Mode
- D. Web Address
- E. Host

Answer: BE

16. A product manager has prepared catalog data using a spreadsheet and has exported the data to a file in CSV format. What is the correct sequence to execute the Loader Package tools to import the data into the WebSphere Commerce database?

- A. Extractor, ID Resolver, XML Transformer, Mass Loader
- B. ID Resolver, Text Transformer, Mass Loader
- C. Text Transformer, XML Transformer, ID Resolver, Mass Loader
- D. XML Transformer, ID Resolver, Mass Loader
- E. XML Transformer, Mass Loader, ID Resolver

Answer: C

17. A store was published based upon the consumer direct model. After it was published, the store flow was changed and the APPLY PERMANENTLY option was chosen. The store flow can no longer be changed through the WebSphere Commerce Accelerator because when the APPLY PERMANENTLY option was chosen:

- A. The <flow:ifEnabled> and <flow:ifDisabled> tags were commented out of the JSP files.
- B. The portion of the JSP files that is enclosed within the <flow:ifDisabled> tags is removed and both the <flow:ifEnabled> and <flow:ifDisabled> tags are then removed.
- C. The portion of the JSP files that is enclosed within the <flow:ifDisabled> tags is commented out.

- D. The JSP files are renamed.
- E. The portion of the JSP files that is enclosed within the <flow:ifDisabled> tags is commented out and both the <flow:ifEnabled> and <flow:ifDisabled> tags are commented out.

Answer: B

18. Which statement is false about sales catalogs?

- A. Sales catalogs are used for customer display purposes.
- B. With a sales catalog products can be placed in many locations.
- C. If sales catalogs are used then it is not necessary to have a master catalog.
- D. Sales catalogs can be used to target specific customer segments.
- E. Sales catalogs can be used to control what products a customer can see.

Answer: C

19. What tool is used to register a customer service representative with the customer care feature?

- A. WebSphere Commerce Accelerator
- B. SameTime Administrator
- C. WebSphere Commerce Configuration Manager
- D. WebSphere Commerce Administration Console
- E. WebSphere Commerce Organization Administration Console

Answer: E

20. What role should be assigned in the Commerce Payments Users page so that a WebSphere Commerce user can perform basic payment processing, but not credits?

- A. Merchant Administrator
- B. Payment Administrator
- C. Payment Processor
- D. Supervisor
- E. Clerk

Answer: E

21. Which WebSphere Commerce catalog management tool creates an XML file and DTD file from CSV formatted data?

- A. DTD Generator
- B. Extractor
- C. Mass Loader
- D. Text Transformer
- E. XML Transformer

Answer: D

22. A store archive publish job can be started from:

- A. WebSphere Commerce Accelerator
- B. WebSphere Commerce Administration Console
- C. WebSphere Commerce Store Services
- D. WebSphere Commerce Configuration Manager

Answer: B

23. Which WebSphere Commerce features require the Scheduler component to be running?

- A. Auctions
- B. Database replication
- C. E-mail notifications
- D. Discounts
- E. Marketing campaigns

Answer: AC

24. Which of the following products and utilities can be used to update all encrypted data as well as the merchant key in a WebSphere Commerce database for a given instance?

- A. The Database Update Tool found in Configuration Manager
- B. The LDAP Server
- C. The WebSphere Application Server Administrative Console
- D. The WebSphere Commerce SecurityUpdate Command
- E. The WebSphere Commerce Administration Console

Answer: A

25. Which of the following resources are created in the WebSphere Application Server configuration when a WebSphere Commerce V5.6 instance is created?

- A. DataSource
- B. Virtual Hosts
- C. Server Group
- D. The selected JDBC Driver
- E. Remote Servlet Redirector

Answer: ABD

26. Where does the Password Manager keep the encrypted administrator passwords?

- A. In the WebSphere Commerce instance configuration file
- B. In the Password Manager database
- C. In the WebSphere Commerce database
- D. In the WebSphere Application Server repository
- E. In the Password Manager XML file

Answer: E

27. After installing WebSphere Commerce V 5.6 using a quick installation, which of the following should be checked to verify the installation?

- A. The installation log files
- B. The Commerce tools can be launched and logged into properly
- C. User 'wadmin' has been created
- D. The structure of the installation directory
- E. The WebSphere Application Server database schema

Answer: ABD

28. After creating a WebSphere Commerce instance, an administrator attempts to log on to the WebSphere Commerce Administration Console. The browser reports a "500 Internal Server Error". What could cause this to occur?

- A. The web server was not started
- B. The Payments Engine was not started
- C. The WebSphere Commerce Payments instance was not started
- D. The WebSphere Commerce application server was not started
- E. The Configuration Manager service was not started

Answer: D

29. After installing WebSphere Commerce, the WebSphere Application Server fails to start. Which log file will help determine if WebSphere Application Server was installed correctly?

- A. <WAS_installdir>\logs\log.txt
- B. <WC_installdir>\logs\install_date_time.log
- C. <WAS_installdir>\logs<WC_instance_name>\SystemOut.log
- D. <WC_installdir>\instances<instance_name>\xml<instance_name>.xml
- E. <WAS_installdir>\logs\serverStatus.log

Answer: A

30. In a two-tier configuration, it is recommended to put which of the following components on different nodes?

- A. Database client and database server
- B. WebSphere Application Server and Database Server
- C. WebSphere Commerce Server and WebSphere Application Server
- D. Web server and WebSphere Application Server

Answer: AB

31. Which of the following security features are enabled by default after creating an instance?

- A. Password Invalidation
- B. Login Timeout

- C. Cross Site Scripting Protection
- D. Access Logging

Answer: A

32. In the Configuration Manager, under the WebSphere Commerce Instance Properties, what is the Payments panel used for? It allows an Administrator to:

- A. drop and re-create the WebSphere Commerce Payments database.
- B. stop and start the Payment Engine.
- C. configure WebSphere Commerce Server communication with WebSphere Commerce Payments Server.
- D. specify what type of Database software will be used for the WebSphere Commerce Payments database.

Answer: C

33. What can be used to stop or start the WebSphere Commerce server?

- A. Command Line
- B. WebSphere Commerce Configuration Manager
- C. WebSphere Commerce Administration Console
- D. WebSphere Commerce Accelerator

Answer: A

34. A manufacturer wishes to create a site where its resellers can get real-time quotes and order from distributors of the manufacturer's products. Which is the most appropriate WebSphere Commerce business model to support this requirement?

- A. B2B Direct
- B. Demand Chain
- C. Hosting
- D. Supply Chain

Answer: B

35. WebSphere Commerce categorizes store data into several categories. Prices, Contracts, and Campaigns are all examples of which type of data?

- A. operational
- B. managed
- C. configuration
- D. core
- E. instance

Answer: B

36. Which of the following statements are TRUE about the WebSphere Commerce V5.5 support website?

- A. There is a section for downloading current documentation.
- B. There is a chat section where you can talk with a support representative.

- C. The latest fixpacks can be downloaded.
- D. The most current IBM Redbooks are displayed on the homepage.
- E. There is a direct link to the Product Introduction Center website.

Answer: AC

37. The subsystem that utilizes customer profiles is the

- A. Order Management subsystem
- B. Catalog subsystem
- C. Marketing subsystem
- D. Analytic subsystem
- E. Business Relationship subsystem

Answer: C

38. Which of the following are valid bundled components of WebSphere Commerce Professional Edition ?

- A. Lotus QuickPlace
- B. Lotus SameTime
- C. WebSphere Business Integrator
- D. DB2
- E. WebSphere Application Server

Answer: BDE

39. The Messaging Subsystem utilizes what tool to convert messages into WebSphere Commerce commands?

- A. XML Transformer
- B. Message Mapper
- C. Commerce Studio
- D. DTD Generator
- E. MQSeries Integrator

Answer: B

40. The WebSphere Commerce Payments architecture includes a Payment Servlet and a Payment Engine.

The Payment Engine is the ONLY component that:

- A. writes payment information to the database
- B. relays incoming HTTP requests
- C. writes payment information to the HTTP server
- D. maps authenticated users to merchant roles

Answer: A

41. A small business owner would like to start keeping track of the orders received on a WebSphere Commerce V5.6 site. The owner would like to receive an e-mail each time an order is completed. Which

of the following subsystems should be configured to implement this requirement?

- A. WebSphere MQ
- B. WebSphere Commerce Accelerator
- C. WebSphere Personalization
- D. Messaging
- E. Tivoli Policy Director

Answer: D

42. Which of the following is NOT a security feature relating to user accounts?

- A. Some commands can be password protected requiring logged in customers to re-enter their password.
- B. A user account can be disabled automatically, after a specified number of invalid login attempts.
- C. An account can have multiple valid passwords at the same time, any of which can be used to access the account.
- D. The password policy feature can allow the system to require passwords to include a minimum number of numeric characters.
- E. Logged in customers can be logged off of the system after a specified period of inactivity.

Answer: C

43. Which of the following features are available in WebSphere Commerce Business Edition, but not available in WebSphere Commerce Professional Edition?

- A. Available to Promise
- B. Collaborative workspaces
- C. Contract-based purchasing
- D. Rule-based discounts
- E. Request for Quote

Answer: BCE

44. When WebSphere Commerce, WebSphere Application Server, the web server and the database server are all located on a single machine, which of the following statements are TRUE?

- A. this is a multi-node installation
- B. this is a single node installation.
- C. each hardware and software component is a single point of failure.
- D. this is an example of load balancing.

Answer: BC

45. A WebSphere Commerce site will be created which will have multiple hosted sellers who will sell to business buyers and allow the buyers to create multiple party requests for quote. Which WebSphere Commerce business model is most appropriate to support this?

- A. B2B Direct

- B. Demand Chain
- C. Hosting
- D. Supply Chain

Answer: D

46. When creating a Consumer Direct store in WebSphere Commerce Professional Edition, which organization will be used as the store owner?

- A. Default Organization
- B. Merchant Organization
- C. Root Organization
- D. Seller Organization
- E. Store Organization

Answer: D

47. Which of the following approval member groups can an organization administrator grant privileges to?

- A. ApprovalGroup
- B. Order Process
- C. User Group
- D. User Registration
- E. AccessGroup

Answer: BD

48. WebSphere Application Server supports performance data collection using the Performance Monitoring Infrastructure (PMI). Which tool supports PMI and would be best to analyze the WebSphere Commerce runtime EJB, JVM and thread pool stats?

- A. WebSphere Commerce Analyzer
- B. Tivoli Performance Viewer.
- C. Tivoli Web Site Analyzer.
- D. DB2 Intelligent Miner for Data.

Answer: B

49. An administrator determines that performance has degraded for a WebSphere Commerce database. Which of the following steps should be performed to correct this problem?

- A. Cleanup obsolete data
- B. Clear the WebSphere Commerce cache
- C. Enable WebSphere Commerce Accelerator
- D. Reindex the database tables
- E. Run Performance Monitor to monitor SQL statements

Answer: AD

50. When a staging server is used as an environment for testing new data in a default WebSphere Commerce installation, which of the following are true about the staging server?

- A. The database has a subset of the tables in the production server database.
- B. The database has a copy of selected data from the production database
- C. The database logs changes for later propagation.
- D. The database is accessed as read-only to prevent data corruption.
- E. The database includes all user and order data for offline processing.

Answer: BC

51. An administrator receives an error when attempting to execute a WebSphere Commerce command and decides to take the following steps to troubleshoot the problem: Check to see if the request was processed by the WebSphere plug-in but was never received by the WebSphere Application Server Check for Java errors from EJBs and servlets Trace WebSphere Commerce Server subsystems and commands Which of the following files should the administrator check to accomplish these steps?

- A. error.log
- B. trace.log
- C. http_plugin.log
- D. servlet.log
- E. SystemOut.log

Answer: BCE

52. In the event of a failure, what would be the MOST complete method for recovering the WebSphere Commerce database?

- A. Recreate the database from the staging server.
- B. Restore a database backup.
- C. Reload the data using Mass Loader.
- D. Republish the store archive.
- E. Republish from WebSphere Catalog Manager.

Answer: B

53. A site administrator is configuring Resource-level access control. Which of the following statements about Resource-level access control are true? Resource-level access control policies:

- A. are optional
- B. are used to protect data beans
- C. provide coarse-grained access control
- D. never specify a relationship

Answer: AB

54. An administrator wants to clean up the database by removing non-registered customer records using

the Database Cleanup utility. Which of the following is the correct syntax to perform this task?

- A. dbclean -object member -type guest_shopper -db mall -days 30
- B. dbclean -table member -type guest -db mall -days 30
- C. dbclean -object user -type nonregistered -db mall -days 30
- D. dbclean -object user -type guest -db mall -days 30
- E. dbclean -table user -type guest_shopper -db mall -days 30

Answer: D

55. A WebSphere Commerce administrator is attempting to invalidate a cached servlet. Which course of action would NOT accomplish this goal?

- A. Manually Invalidate the servlet cache through the Cache Monitor
- B. Configure a Time Based invalidation for the servlet
- C. Call the dynamic cache invalidation API to invalidate the servlet
- D. Manually invalidate the servlet through the Configuration Manager
- E. Use the Commerce Accelerator to remove the invalid servlet

Answer: DE

56. Which of the following roles can use the Organization Administration Console to create and modify users in their organization?

- A. Buyer Administrator
- B. Site Administrator
- C. Seller
- D. Seller Administrator
- E. Store Administrator

Answer: ABD

57. Which of the following files should an administrator modify to configure dynamic caching?

- A. dynacache.xml
- B. cachespec.xml
- C. dynacache.conf
- D. cachemon.xml
- E. cachespec.conf

Answer: B

58. Which of the following WebSphere Commerce user roles can create new customer care queues?

- A. Account Representative
- B. Customer Service Representative
- C. Logistics Manager
- D. Customer Service Supervisor

Answer: D

59. Which inventory management feature of WebSphere Commerce Accelerator should a user with the Buyer (sell-side) role use to record inventory that has been ordered from a vendor, so that backorders can be allocated against this inventory?

- A. Ad Hoc
- B. Expected
- C. Future
- D. Ordered
- E. Planned

Answer: B

60. Which of the following statements about a Sales Catalog is TRUE?

- A. A store can only have one sales catalog.
- B. A sales catalog is used to bundle similar products.
- C. A sales catalog may be used to place a product in more than one category.
- D. Every store must have a sales catalog.

Answer: C

61. While using the WebSphere Commerce Accelerator to manage a Hosting hub, which of the following tasks could a Channel Manager perform?

- A. Open and close a store
- B. List distributors for the hub
- C. Broadcast e-mail to customers of the hub
- D. Manage campaigns
- E. Create new users or change user attributes

Answer: AC

62. Which of the following are policies applied to discount promotions?

- A. If multiple discounts could apply to a given product/item, the promotion with the highest priority will be chosen.
- B. If multiple discounts could apply to a given product/item, the promotion with the largest amount off will be chosen.
- C. If more than one order level discount could apply to an order, the discount with the highest priority will be chosen.
- D. If more than one order level discount could apply to an order, the discount with the largest amount off will be chosen.
- E. If discounted shipping and another type of order level discount could apply to the same order, both are applied.

Answer: AC

63. After payment authorization is complete an order must be fulfilled. How is the order status changed to R (Released) to begin the fulfillment process?

- A. Customer Service Representative deposits payment using WebSphere Commerce Accelerator
- B. Logistics Manager creates a release using WebSphere Commerce Accelerator
- C. Pick Packer creates a pick batch using WebSphere Commerce Accelerator
- D. PaySynchronizePM scheduler job changes the status
- E. ReleaseToFulfillment scheduler job changes the status

Answer: E

64. When defining shipping for a store using WebSphere Commerce Accelerator a seller must create:

- A. shipping jurisdictions for each fulfillment center
- B. shipping codes for each set of shipping charges to be applied to products
- C. shipping methods for each carrier and service offered by the carrier
- D. shipping zones for each geographical region where goods will be shipped

Answer: B

65. Which of the following types of campaign initiative can be created using WebSphere Commerce Accelerator?

- A. Advertise Discount
- B. Let the system suggest products on auction
- C. Cross-sell products based on contents of the customer's wish list
- D. Up-sell products based on the contents of the current page

Answer: AD

66. Which of the following high level menus are available when a user with the Seller role is using WebSphere Commerce Accelerator to manage a B2B store?

- A. Approvals
- B. Logistics
- C. Merchandise
- D. Operations
- E. Products
- F. Sales

Answer: BEF

67. When managing accounts and contracts in WebSphere Commerce Accelerator, which of the following values are defined in the account instead of a contract?

- A. How invoices are delivered
- B. Whether a catalog filter should be specified

- C. Whether order approval is required
- D. Whether returns are permitted
- E. Whether the buyer organization has a credit line

Answer: AE

68. When added to an order, which of the following types of catalog entries result in creation of a single order item with inventory allocated for each of its multiple components?

- A. Bundle
- B. Prebuilt Kit
- C. Static Kit
- D. Product

Answer: C

69. Which WebSphere Commerce model demonstrates the RFQ process?

- A. Consumer direct store model
- B. Advanced B2B direct store model
- C. Demand chain store model
- D. Advanced Demand chain store model
- E. Marketplace hub store model

Answer: BC

70. Which of the following are true about WebSphere Commerce Payments cassettes?

- A. The site does not need a cassette, unless the site requires real-time credit card validation.
- B. A cassette is a piece of plug-in software that provides support for a specific payment system.
- C. The CyberCash cassette is installed by default, with the installation of WebSphere Commerce Payments.
- D. Third party companies can create custom cassettes that will work with WebSphere Commerce Payments.
- E. Cassettes convert the merchant payment request to the payment protocol of the local payment system.

Answer: BDE

71. Which of the following are types of members?

- A. non-registered users
- B. stores
- C. organizations
- D. products
- E. access groups

Answer: ACE

72. The Collaboration feature found in WebSphere Commerce Business Edition is provided by an

integrated solution with which of the following?

- A. LDAP
- B. Lotus QuickPlace
- C. WebSphere Portal Server
- D. Tacton Configurator

Answer: B

73. Which administration tool is used to enable or disable the logging and tracing of WebSphere Commerce components ?

- A. Configuration Manager
- B. WebSphere Application Server Administrative Console
- C. WebSphere Commerce Administration console
- D. Store Services
- E. WebSphere Commerce Accelerator

Answer: B

74. Which of the following WebSphere Commerce V5.5 components are required to publish a basic store that can process orders?

- A. Catalog Manager
- B. WebSphere Application Server
- C. WebSphere Edge Server
- D. A Database Server
- E. Payment Manager

Answer: BD

75. What are the best locations to find detailed information specific to WebSphere Application Server 5.0.x?

- A. WebSphere Commerce 5.6 Information Center
- B. WebSphere Application Server 5.0.x Information Center
- C. WebSphere Commerce 5.6 Readme
- D. WebSphere Commerce 5.6 Migration Guide
- E. WebSphere Commerce 5.6 Web Services Implementation Guide

Answer: AB

76. Which WebSphere Commerce business models allow business buyers to purchase under contracts and create requests for quote?

- A. Consumer Direct
- B. B2B Direct
- C. Demand Chain
- D. Supply Chain

E. Hosting

Answer: BD

77. Which of the following tasks can be performed by a Buyer Administrator using the Organization Administration console?

- A. The Buyer Administrator can approve the shoppers within their organization.
- B. The Buyer Administrator can create a new seller organization.
- C. The Buyer Administrator can assign access levels to their members.
- D. The Buyer Administrator can make Request for Quotes (RFQ) to a seller organization.

Answer: AC

78. Which of the following subsystems can be found in a DEFAULT WebSphere Commerce Installation?

- A. Member subsystem
- B. Analytics subsystem
- C. Merchandising subsystem
- D. Catalog subsystem
- E. Organization subsystem

Answer: ACD

79. The use of SOAP for exchanging information is an example of an integration with

- A. MQ Services
- B. SAP
- C. Web Services
- D. Ariba

Answer: C

80. In a single-tier environment running WebSphere Commerce V5.6 Professional Edition, traffic has increased significantly over the last month. It has been determined that load has increased throughout the system. Which is the BEST change to provide the largest increase in performance?

- A. Upgrade to WebSphere Commerce V5.6 Business Edition
- B. Create a two-tier environment by moving the database server to a new node
- C. Create a demilitarized zone (DMZ) between two firewalls
- D. Compile all the store JSPs
- E. Disable all caching of JSPs

Answer: B

81. A company is planning to implement a B2C store and would like to recommend products to its customers according to their personal information (for example: age, gender, marital status). Which WebSphere Commerce V5.6 function/feature could be used to implement this requirement?

- A. gift certificates

- B. marketing campaigns
- C. merchandising associations
- D. loyalty programs

Answer: B

82. Which of the following would be true if an administrator tried to create a commerce instance with Commerce Payments configuration values, without having Commerce Payments installed?

- A. The commerce instance would be created successfully.
- B. Attempting to configure payments instance after the commerce instance is already created will not be possible.
- C. The commerce instance creation will fail on the step that would normally configure the payments instance.
- D. After installing Commerce Payments, the administrator can enter the needed payment configuration values through the Administration Console.

Answer: A

83. How can WebSphere Commerce Payments be started?

- A. By executing the payments 'startWCP' command with the appropriate parameters.
- B. WebSphere Application Server provides a command to start it.
- C. The Configuration Manager provides a start option for it.
- D. From the WebSphere Commerce Payments User Interface.
- E. From the WebSphere Commerce Administration console.

Answer: BC

84. Which components are installed on the middle tier in a WebSphere Commerce V 5.6 three-tier configuration (i.e. in a three-node topology) ?

- A. WebSphere Commerce Server, WebSphere Application Server and Web server plugin
- B. WebSphere Application Server, Database Client and Web server plugin
- C. WebSphere Commerce Server, Database Server and WebSphere Application Server
- D. WebSphere Commerce Server, WebSphere Application Server and Database Client
- E. Web server, WebSphere Commerce Server and WebSphere Application Server

Answer: D

85. When setting up a new store, which of the following steps is required in order to use the Password Invalidation feature?

- A. The ChangePassword page needs to be implemented.
- B. The password policy needs to be defined.
- C. The account lockout policy needs to be defined.
- D. The LoginTimeoutError view and ReLogonForm view need to be defined.

Answer: A

86. How could an Administrator verify if there were any problems during the installation of WebSphere Commerce V5.6?

- A. Check the wcinstall.log file
- B. Verify the commerce processes are running
- C. Check the servlet.log file
- D. Check the WebSphere.log file

Answer: A

87. Which of the following instance configuration information does not come with a default value, and must be provided by the installer?

- A. Instance name
- B. Merchant key
- C. Database name
- D. Site Admin ID
- E. Security port numbers for the administration tools

Answer: B

88. An administrator created a WebSphere Commerce instance but the site is not performing properly. The log messages don't give enough information to determine the problem. Which tool is used to configure tracing of WebSphere Commerce?

- A. WebSphere Commerce Configuration Manager
- B. WebSphere Application Server Administrative Console
- C. WebSphere Commerce Administration Console
- D. WebSphere Commerce Accelerator
- E. Command line

Answer: B

89. Which of the following methods can be used to enable/disable the Commerce Payments CustomOffline cassette?

- A. From WebSphere Commerce Configuration Manager
- B. By updating the ENABLED column in the CASSETTES table
- C. By running the 'configureCassette' command
- D. From WebSphere Commerce Administration Console
- E. From WebSphere Commerce Payments User Interface

Answer: ADE

90. WebSphere Commerce has been successfully installed and tested. WebSphere Commerce Analyzer has been installed and the extraction programs have run with no errors but there is no data in any reports

when viewed from the WebSphere Commerce Accelerator. What could be the cause of this problem?

- A. The WebSphere Commerce application server was not started
- B. The web server was not started
- C. SSL has not been configured on the web server
- D. The appropriate listeners were not enabled in Configuration Manager
- E. The database server was not started

Answer: D

91. After making changes to shipping charges, which Registry entry needs to be updated to reflect those changes?

- A. Unified Business Flow
- B. Calculation
- C. Business Policy
- D. Command Execution Triggers
- E. Quantity Manager

Answer: B

92. What components are required to support the collaborative workspace feature?

- A. LDAP
- B. QuickPlace
- C. SameTime
- D. Domino
- E. IIS

Answer: ABD

93. If publishing failed and an administrator wants additional details to help troubleshoot the problem, which Tracing Component should be enabled?

- A. TOOLSFRAMEWORK
- B. TRANSPORT_ADAPTER
- C. RAS
- D. DEVTOOLS
- E. SCHEDULER

Answer: D

94. Which WebSphere Commerce catalog management tool replaces symbols in an XML file with the appropriate numeric values for new or existing records in the WebSphere Commerce database?

- A. Data Checker
- B. DTD Generator
- C. ID Resolver

- D. Mass Loader
- E. XML Transformer

Answer: C

95. Which WebSphere Commerce features require scheduled jobs in order to function correctly?

- A. Auctions
- B. Customer Care
- C. Payment
- D. Returns
- E. Search indexing

Answer: ACD

96. Which of the following are contained in a store archive?

- A. a JAR file containing commands and JSPs
- B. an XML file defining the content of the store archive
- C. a ZIP file of Java properties files containing translated text
- D. a database backup file used to define store data
- E. a number of ZIP files used to define store data

Answer: BCE

97. When configuring a Commerce Payments cassette for a merchant, what should be created for EACH account?

- A. A batch for each supported credit card type
- B. A batch for each currency and credit card type
- C. A batch for each cassette and currency
- D. A brand for each supported credit card type
- E. A brand for each currency and credit card type

Answer: D

98. When executing the massload command to load catalog data into a WebSphere Commerce database on a remote DB2 server, which of the following can be used as valid values for the -method command line parameter?

- A. create
- B. import
- C. load
- D. sqlimport
- E. update

Answer: BD

99. Which Consumer Direct sample store archive contains both a seller organization and a consumer direct

organization?

- A. FashionFlow.sar
- B. ConsumerDirect.sar
- C. ConsumerDirectOrganizationStructure.sar
- D. ConsumerDirectStore.sar
- E. BasicStore.sar

Answer: B

100. When configuring the messaging system, which of the following are valid parameters for the file transport?

- A. File Name
- B. Operating System
- C. Location
- D. Host
- E. Mode

Answer: ACE

101. In a store based on the consumer direct model, which roles have the ability to change shipping preferences and tax settings?

- A. Seller
- B. Operations Manager
- C. Product Manager
- D. Category Manager
- E. Customer Service Supervisor

Answer: AB

102. Which of the following statements is false?

- A. There can be more than one master catalog for a store
- B. A sales catalog is a subset of the master catalog
- C. The master catalog is the central place for the stores merchandise
- D. There can be more than one sales catalog for a store
- E. Multiple stores can share a master catalog

Answer: A

103. An administrator is attempting to use the Tivoli Performance Viewer to see the average response time for a WebSphere Commerce command, which of the following must be done in order to be successful?

- A. Enable performance monitoring of the WebSphere Application Server through the WebSphere Application Server Administrative Console
- B. Enable performance monitoring of the WebSphere Commerce application through the WebSphere

Commerce Administration Console

- C. Install and configure Tivoli Performance Viewer on a separate machine and configure it to connect to the Application Server.
- D. Install and configure DB2 Intelligent Miner for Data to support the appropriate closed-loop analytics

Answer: A

104. A site administrator is configuring Command-level access control. Which of the following statements about Command-level access control are true? Command level access control policies:

- A. are mandatory
- B. specify action group ExecuteCommandActionGroup for Controller commands
- C. specify action group ViewCommandActionGroup for View commands
- D. specify resource group ControllerCommandResourceGroup for Controller commands
- E. specify resource group ViewCommandResourceGroup for View commands

Answer: ABE

105. If a parent organization has been assigned a particular approval type, then which task would need to be performed to enable that approval type for a child organization ?

- A. Enable approval inheritance for the child organization
- B. Enable approval inheritance for the parent organization
- C. Enable that approval type for the child organization
- D. Nothing, the inheritance is automatic

Answer: C

106. Which of the following describes WebSphere Application Servers dynamic caching ?

- A. Stores and retrieves Java objects from memory
- B. Provides disk offloading capability
- C. Cannot use session information to cache servlets or JSPs
- D. Can be shared but cannot be replicated among servers

Answer: AB

107. The WebSphere Application Server provides a Dynamic Cache Monitor. Which of the following can be monitored using this tool?

- A. Servlet Response Times
- B. Cache Statistics
- C. Database Connection Pool Statistics
- D. Disk Statistics

Answer: BD

108. If a parent organization is not specified when registering a user, which organization will the user be a member of?

- A. Buyer Organization
- B. Default Organization
- C. No Organization
- D. Root Organization
- E. Seller Organization

Answer: B

109. An administrator wants to delete an account object using the Database Cleanup utility. Which of the following is the correct syntax to perform this task?

- A. dbclean -object account -type obsolete -db dbname -days daysold
- B. dbclean -table account -type obsolete -db dbname -days daysold
- C. dbclean -object organization -type account -db dbname -days daysold
- D. dbclean -object user -type account -db dbname -days daysold

Answer: A

110. A staging server is critical for an administrator to test updates without introducing risk into a production environment. Which of the following steps should an administrator take to test on a staging server?

- A. Create and Configure a WebSphere Commerce Instance on the staging server
- B. Run the Stage Copy Utility to copy production server data into the staging server.
- C. Run the Stage Propagate Utility to propagate the staging server with production server data
- D. Create and configure a Staging database

Answer: ABD

111. Which role should a site administrator assign to a user in the selling organization to allow the user to manage suborganizations and users in their organization?

- A. Organization Administrator
- B. Seller
- C. Seller Administrator
- D. Store Administrator
- E. Account Representative

Answer: C

112. A developer complains that after making changes to a store JSP, the original content still displays in the browser. Which of the following steps should the administrator perform to try to solve the problem?

- A. Ensure that the modified JSP is located in the correct directory and has the correct timestamp.
- B. Stop and restart the WebSphere Commerce Server.
- C. Stop and restart the database server.
- D. Clear the WebSphere Commerce cache.
- E. Refresh the URL Views registry using the WebSphere Commerce Administration Console.

Answer: AD

113. An Administrator notices a decrease in the performance of his site. This is directly related to an increase in usage. After further investigation he notices that users appear to be pooling up in the web server. Which of the following would cause this to occur?

- A. The web Server ThreadsPerChild directive could be set too low.
- B. The Web Container Thread Pool Minimum Size could be set too high.
- C. The Web Container Thread Pool Maximum Size could be set too high.
- D. The growable thread pool setting could be disabled for the Web Container.

Answer: AD

114. A Site Administrator is preparing for disaster recovery. In the case that a hard disk fails, which of the following would he need to do to have a complete backup?

- A. Use database utilities to backup all databases in your configuration
- B. Use backupConfig to backup WebSphere Application Server configuration
- C. Use Operating System tools to backup directory <WC_HOME>\instances\<>name> and <WC_HOME>\payments\instances\<>name>
- D. Use Operating System tools to backup directory <WC_HOME>\bin\
- E. Use the XMLConfig tool to backup the Administrative Repository.

Answer: ABC

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